

Changes in 1991

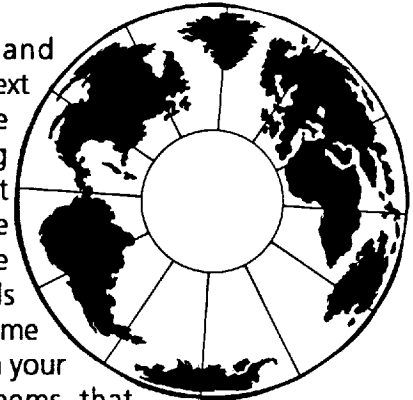
There have been a number of changes in FIL since the AGM and amongst them is the fact that I am now writing my first piece for the newsletter as Chairman. I enjoyed the 3 years as secretary and I am looking forward to the next year as Chairman.

I cannot let this opportunity pass without thanking Paul Jeorrett for all the work which he has done as chairman for the past 3 years and we wish him good luck in his new job at the Northern College of Education at Dundee. Paul did an immense amount of work for FIL during his time as chairman, putting FIL on the map as an organization which was devoted solely to the interests of interlibrary loans librarians, and we hope that we shall see him at future FIL events.

Three other members of the committee resigned this year Ann Knock who is moving to South Africa, Andy Jones who is leaving librarianship to go into teaching, and one of the founder members of FIL Jacqui Weetman who has moved to Nene College. We thank them all for their contributions to FIL over the past years and hope that they enjoy their new jobs.

It seems some time since Interlend 91 at Norwich but I think all those who attended would agree it was an interesting conference with some fascinating papers and good discussion in the workshops. Thank you to those of you who filled in our questionnaire, we are looking at your comments to see how we can take action on your

requests and suggestions for next year. Already we are planning Interlend 92 at Bath and hope that we shall see many old friends there and also some new faces. From your



comments it seems that particularly the opportunity to exchange ideas about interlending is appreciated since so often the interloan department is somewhat separated from other library activities and we will try to arrange it so that next year there is more time to do this.

The Forum is a place where people can exchange ideas and during the coming year we hope to run some more exchange of experience workshops. We welcome suggestions from you as to the topics we should cover at the workshops and if any area would like to invite us to hold a workshop we would be pleased to try to arrange one. Apart from the workshops the newsletter is the place where problems and solutions to ILL problems can be talked about. We hope this year to produce the newsletter on a more regular basis and the editors would be delighted to have from you useful hints, letters, queries and articles.

Emma Cusworth
Chair of FIL

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Edited by Thelma Goodman & Ann Illsley.
Designed by the Lancaster University Graphics Unit

FORUM FOR INTERLENDING - CHAIRPERSON'S REPORT 1990/91

The past year has been one of consolidation and a lot of background activity for FIL. I think it is fair to say that the organisation is now ready to move on and play a major part in interlending policy making, whilst retaining the valuable links with national groups and still offering a forum for discussion for individual members.

Interlend '90, held at Pollock Halls in Edinburgh, was a great success, looking at a wider perspective of interlending in "1992 and all that". As conference organisers the FIL Committee branched out and added visits to the National Library of Scotland and Edinburgh University Library to a successful programme of workshops and speakers from as far afield as Denmark and Australia. I'm sure that everyone that attended will agree that this formula worked well and will hopefully be as successful in future conferences.

1990/91 saw a flurry of publishing activity by FIL, with the eventual publication of the proceedings of Interlend '89 and now Interlend '90. These have been produced under the critical editorship of Robin Green our Vice Chair. Two more issues of the Newsletter were also published during the year, under the new editorship of Jacqui Weetman and Thelma Goodman. It is hoped in future that the Newsletter will become a more regular feature of FIL membership, but it still suffers a lack of contributions from its readership. Finally, the long awaited Directory of Members is now in the process of being collated for publication by Pat Beech at Shropshire Libraries, it is hoped that this will appear in the next year.

FIL retained its links with a number of interlending related groups during the year. Robin Green has been very active as an observer on JUGL, resulting in a workshop on the use of JANET in interlending at Aston University and the compilation of a set of guidelines for using e-mail for interlending. Thelma Goodman has been FIL's representative on CONARLS for 1990/91 and we were able to send Emma Cusworth as our representative to the CONARLS annual meeting in Dublin. FIL, represented by Pat Beech, is liaising with LINC and the British Library in helping to compile a report on comparison of available interlending systems.

The Forum has an interesting future ahead, as with many similar organisations the committee members move jobs and take on new responsibilities which take them away from the world of interlending. Last year Ann Knock had to resign as Treasurer and handed over to David Kenwyn, this year Jacqui Weetman, Andy Jones and myself will be standing down from the Committee. I would particularly like to thank Jacqui for all her help, without her FIL would probably never have begun; Ann Knock for all her contributions before and after resigning; Robin Green, for his unfailing support and many e-mail messages as Vice Chair and all the Committee members past and present.

So what does the future hold for the Forum. Certainly at the last few Committee meetings many important issues have been raised such as charging for interloans, copyright, the opportunities opening up in new technology and the potential of an open European market. The suggestion has been made that the Committee meetings should become all day events extending into discussion and recommendations of current issues as well as the practicalities of running the group. Although the FIL Committee is breaking new ground it is a source of disappointment that there has been limited communication and input of ideas from our membership as a whole. I hope that the Committee will build on all that we have learnt in the last three years and that it will be able to provide more feedback on its activities. FIL should be a two way process of communication between its organisers and its membership!

A full programme of events is already emerging including at least one repeat of the popular exchange of experience workshops in Edinburgh and Interlend '92 at Bath University. Having consolidated its position I believe FIL will be able to offer far more to its members and become a voice to be heard in the interlending world.

Paul Jeorrett
Chair of FIL
July 1991

ATTENTION

FORUM FOR INTERLENDING

EXCHANGE OF EXPERIENCE WORKSHOP ON
INTER LIBRARY LOANS

Wednesday 23 October, 1991

at

Erskine Medical Library, University of Edinburgh

The **Forum for Interlending** is organising a workshop primarily for library staff involved in the daily organisation of an Inter Library Loan service.

The morning's programme will include three speakers, representing academic, special, and public libraries. Helen Durndell, Glasgow University Library; Marianne Smith, Royal College of Surgeons, Edinburgh; Ann Hunt, Edinburgh City Libraries - and they will outline the practices of their Inter Library Loans activities. After lunch participants will split into discussion groups where

it is hoped that I.L.L. experiences can be exchanged. Participants are asked to bring samples of the I.L.L. stationery. The workshop will finish at 4.00 pm.

The cost, including lunch and refreshments, is £10.00 to members of F.I.L. and £15.00 to non-members. Booking forms are available from and should be returned (by **October 15**) to:

Jill Evans
Inter Library Loans
Edinburgh University Library
The University of Edinburgh
George Square
Edinburgh EH8 9LJ

Telephone: 031 650 3377

Please note that this workshop is aimed at staff involved in the day-to-day handling of inter library loan requests.

A map and further details will be supplied as confirmation of your booking.



Delegates at Interlend '91

INTERLEND 91 SURVIVING SUCCESS? POLITICS PROMOTION & PR

FIL CONFERENCE

On the 11th July, about 70 delegates found their way to University of East Anglia at Norwich, on the hottest day of the year, and in spite of BR's efforts to delay them. Was it going to be worth the journey? I think the answer is an emphatic YES!

The conference started with 2 workshops - one on acquisition versus borrowing, the other on the policy of fiction lending led by Keith Heyes. I attended the first, as did most of the university and polytechnic delegates. This was led by Tim Williams, from Shropshire Libraries, who managed to keep a lively workshop going despite the fact that in most of our libraries, there was very little discussion about acquisitions - borrowing was the norm.

The 'Acquisitions vs Borrowing' Workshop was repeated on the Friday with 'Surviving BLDSC' as an alternative. After a brief introduction about developments at Boston Spa, Katy King and Vicky Roy deftly fielded a number of criticisms about DSC services. It was all very good-humoured and delegates expressed their appreciation that DSC was consulting its customers on major issues.

The first visit on Friday, was to the University Library, where we were made most welcome, and given a general tour before splitting up into groups, looking at the Lancaster ILL system, the BIDS database etc.

The conference opened officially at 11.20, with the keynote address by David Baker, Librarian U.E.A.

This was followed by a most informative lecture, Copyright Update, given by Alison Gallico as Graham Cornish was unable to attend. This produced more horrifying discoveries of our current law-breaking - is it better to plead ignorance?

Other visits were arranged for Friday afternoon, to 2 of the special libraries on the edge of the campus, the Food Research Institute Library, and the John Innes Centre for Plant Science Research. I visited the latter, and found it most useful. We were given an introduction to the library, its history, current research and ILL work, and then came the surprise! We were taken up to their collection of rare botanical books by the archivist, Ms Atchison, and shown among other items, the copy of Redoute's *Lilies*, which was bound for Napoleon, and of immense value.

The international side of lending, was shown by Elisabeth Simon, in her lecture on free access or restriction to information, with her stories of the plight of libraries in Eastern Europe, which are now coming to light.

In the evening we moved to the Sainsbury Centre for the Visual Arts, for a sherry reception and conference dinner, (with wine supplied by BLCMP), followed by films from the East Anglian Film Archive, and many a friendship was made over a drink in the bar.

The FIL AGM was held on Saturday morning, and will, no doubt, be reported elsewhere. The two lectures were by Hilary Hammond, County Librarian of Norfolk Libraries, who outlined present and future forms of co-operation within East Anglia and further afield, and by David Bradbury, Director of DSC, entitled 'Can we survive?' We certainly hope so! Where would we be without DSC!

The printed version of all the papers will be well worth waiting for, but the immediate results of this most enjoyable conference, were the contacts that I made. In no other branch of librarianship is the personal contact so important. Many thanks to the committee for all their hard work.

SEE YOU ALL IN BATH NEXT YEAR!

Janet Moulton
University of Reading

CHARGING FOR INTERLIBRARY LOANS - REGRETTABLE BUT INEVITABLE

As the academic year 1990/91 began last August, and the statistics for the year just ended were totted up, it was clear to the ILL department in Durham University Library that our budget for the coming year would not be adequate to meet the likely demands on it. If requests were received at the same rate (about 1200 per month) we just wouldn't be able to afford all the necessary BL forms. Confronted with the cold financial facts, it was time to creep down from our high principles, to suppress the memory of fine statements about free access to information for members of the academic community, and look at the options available.

Three courses were open to us: to appeal for restraint and ask users to be discriminating in their requests, and take the risk that the service might dribble to a standstill in April; to ration loans so that resources could be eked out; or to try to recover some of the costs of the service. Suspension of the service towards the end of the year would be unacceptable; rationing would require complex administration and the risk of injustice to users with genuinely different needs; the choice seemed obvious. Ever conscious of the wider ILL community, and ever ready to benefit from the advice and experience of others, our first step was to gather information on what was happening elsewhere.

In September 1990 we conducted an e-mail survey on Janet asking ILL librarians about their current policy on ILLs for members of their own institutions. (Many also offered a service to members of the general public for which different charges applied; this was not our concern.) These were the questions asked:

Will you charge for ILLs this year, and if so, how much?

Will you combine charging with rationing, and allow each user a number of free loans?

Will you attempt to control the workload by limiting the number of loans per person?

A question about copyright was added, as we were exploring the implications of the new legislation for ILL operations.

Replies came promptly from 36 university libraries and 2 polytechnic libraries, and further information was obtained indirectly for 10 of the colleges/

schools of the University of London. Thank you to all the librarians who phoned or wrote or sent e-mail replies. For FIL readers who didn't have an opportunity to participate or see the results, here is a summary of the replies, giving the position as in September 1990:

No of libraries Charging policy

22	No charge or limit imposed
3	No charge, limit on requests in progress per person
2	Ration of 30 free requests, subsequent requests charged at £3
21	Charge imposed for every request; most found further rationing unnecessary

No of libraries Rate of charge

4	up to 50p
8	£1.00 to £1.30
0	£1.40 to £3.20
4	£3.30 to £3.50
2	£4.00 to £4.50
2	£5.00 to £5.50
1	sum not quoted

Some of the libraries who replied admitted the introduction of charging was under discussion; some of the libraries who sent no reply have introduced charges during the year. The results above were probably out of date within months - there may be something to be said for an annual survey.

Our local strategy was to begin with an appeal for restraint, and monitor closely the level of demand in September and October, while increasing our efforts to identify and reject requests for items in stock locally. The Library's Advisory Committees were kept informed of the problem. It was soon clear that demand was continuing at a level which would consume the budget if no steps were taken. At the end of October the Library Committee approved the introduction of charging from January 1991. The rate was fixed at 50p, in the hope that this would be sufficient to eliminate inessential requests (it had been suspected for a while that some research students submit large quantities of requests uncritically), but not be so high that users would be deterred from requesting anything that was needed. The main aim was to

generate enough income to sustain the service, rather than to depress use of it.

We sought a simple way of administering charges, to minimise the extra work for ILL staff (who were at the time wrestling with a newly installed automated system - which we could say a lot about, but won't). ILL vouchers were printed on self-adhesive labels the size of postage stamps, and sold, by the sheet (of 42 stamps) when possible, to individuals or to departments. From January, every ILL form had to carry a "stamp" before it could be handed in. A clear policy of "no exceptions to the rule" was adopted.

Measured in crude financial terms, the introduction of charging appears to have been successful; the income has enabled us to buy enough BL forms to sustain the service to the end of the year. The users have accepted the situation without expressing any anger or bitterness to ILL staff, and the bulk purchase of the "stamps" by several university departments suggests that not all individuals are having to meet the costs of their loans personally.

However, it is less than 5 months since the charges were introduced - and too soon to draw conclusions. The level of demand has fallen drastically (by over 40%) and we have no means of knowing how far researchers are having to forgo access to important material. Though some of the costs are being met by departments, this can only be at the cost of other departmental purchases, perhaps equally important for the pursuit of research projects. The increasing emphasis on dissertations in undergraduate courses, the popularity of cd-rom, and the cancellation of periodical titles all suggest that access to material outside the local stock is more important than ever; how far charges are an obstacle to that access is a question which concerns us deeply, and to which we do not have the answer.

Marilyn Hird
Durham University Library
May 1991

BOSTON SPA CONFERENCES

THE BRITISH LIBRARY DOCUMENT SUPPLY CENTRE

New for 1991

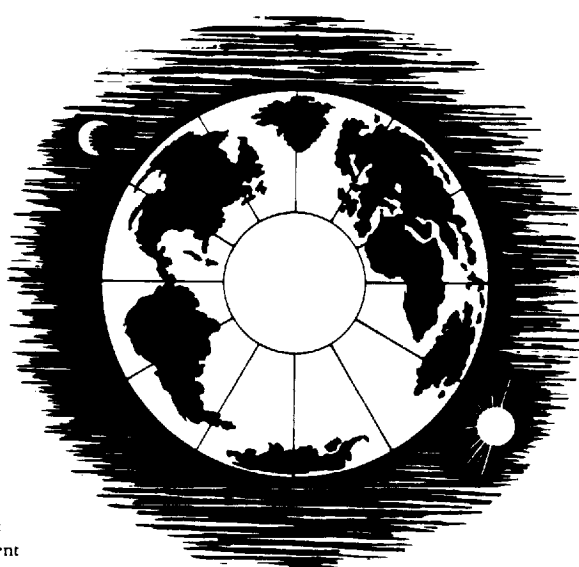
on CD-ROM

Spring 1991 will bring the release of BOSTON SPA CONFERENCES on CD-ROM. This will be the newest addition to the Centre's CD-ROM programme for bibliographic databases.

The Document Supply Centre holds the world's largest collection of published conference proceedings, currently totalling 280,000 with 20,000 additions each year.

The CD-ROM's Search and Browse options will include: Title, Series, Date, Venue, Sponsor and Keyword access, together with Boolean searching.

For further information on BOSTON SPA CONFERENCES contact:
Mike Curston, CD-ROM Development, The British Library Document Supply Centre, Boston Spa, Wetherby, West Yorkshire, LS23 7BQ, United Kingdom. Telephone: 0937 546000 (Switchboard); 0937 546061 (Direct Dial); Fax: 0937 546333; Telex: 557381.



NEWS FROM BLDSC

In addition to the regular Customer Updates, recent information sent out by BLDSC includes:

A leaflet on "Acquisitions Policy at the Document Supply Centre"

This summarises the Centre's policy in relation to a wide range of types of material and subject areas and explains the main criteria used in selection. Many of our customers will find it useful; it certainly answers a need identified over the last few years at Customer Panels and User Courses.

A poster showing how to fill in a postal request form

This is a little easier to use than the Customer Handbook as it can be stuck to the wall to give details at a glance. Although it uses postal forms as an example, much of the information is also applicable to automated requests.

Information on how to request UK doctoral theses

We are trying to find more flexible ways for customers to request theses, mainly in an attempt to get round the problem of those wretched Thesis Declaration Forms which some universities still insist individuals fill in before requesting one of their theses.

A revised list of coded replies, which gives a few new codes and revises the wording of the messages for some others.

If you have not received any of these or require extra copies, please contact Customer Services, 0937 546060.

JANET Mail

Customers with access to JANET will be interested to know that BLDSC now has a Mailbox. The address is: **BLDSC@uk.ac.rl.gec-b**. This should be used for general messages only NOT for sending requests.

Automated Requests

These now make up well over 50% of all requests received at BLDSC. While the evergreen Telex continues to be used successfully by a number of customers, increasingly customers are turning to ARTTel (Automated Request Transmission by Telephone). This allows you to send files of requests directly from your own terminal into BLDSC's computer. The link can be by PSS, PSTN or JANET and various automated packages are available to help manage your ILL traffic. Indirect methods of automated requesting include BLAISE-LINE ORDER, Dialog Dialorder, ESA Questorder, ORBIT Search Services-Orbdoc and LASER-Viscount.

Using these methods saves postal delays and the indirect methods also allow full interaction with bibliographic databases.

Another major advantage is that, instead of waiting for Request Status reports to arrive by post, information about requests can be received quickly by accessing the **Replies Intray** online. Intray files are updated continuously thereby providing the fastest possible response.

For customers who regularly use BLDSC, automating ILL procedures makes sense. Further information available from Customer Services.

Mick Osborne
Customer Services
BLDSC

INTERLENDING AND OCLC

OCLC (Online Computer Library Center Inc) is a non-profit making organization whose stated purpose is to aid libraries in the dissemination of knowledge and information. The Company offers computer based services to Libraries and Educational establishments and their users: it is the largest international library information network in the world with more than 10,000 affiliated library members over 39 countries and the world's largest bibliographic database. Many OCLC products and services are provided on-line and libraries may use the database for inter-library loan bibliographic checking. An ILL package is available but as yet (May 1991) there are no UK subscribers, apart from BLDSC who use it for searching and borrowing in their Worldwide Searching Section; however there are a number of European libraries listed as having the package.

The origins of this database go back to 1967 when 54 Ohio (USA) College and University Libraries came together with a goal of developing a co-operative computer-based regional library network which came online in 1971. By the year 1990, the database held in excess of 21 million bibliographic records.

The European headquarters are in Birmingham and each time the relevant search function key is depressed, a charge incurred. However, this charge can be offset to some degree by "refunds" when items are added to the database by that library (using OCLC for cataloguing purposes). As with all charges today cost-effectiveness has to be balanced with staff time-saving and efficiency. Once a library is a registered member/user and the software available, it can be installed on most microcomputers with a JANET or other network link and is accessed via MS-DOS.

The use of OCLC in interlibrary loans bibliographic searching allows time to be saved, where the world's largest bibliographic database is available online for searching on a scale which hitherto has only been possible from an ever-increasing number of bibliographers, most of which have to be searched separately. All types of material are covered with generally very detailed information provided. The types of searches which can be undertaken are wide and have recently been widened with the introduction of the new PRISM software, which allows amongst other features a browse/title and fairly sophisticated author and title searches. Other searches include title, author/title, author, ISBN and Corporate authors. Each of the simpler searches may also be qualified further

using material types and publication dates. Records filling more than one screen are easily examined: moving from screen to screen is simple. When logging into OCLC the day's messages are displayed (mostly of Northern American interest) and one can then go straight into a Search. The records are clearly displayed and once the field numbers regularly used are known, searching and finding the necessary bibliographic details are quick and simple, i.e. full author(s) citation, title and subtitle details, conference/symposium/workshop etc details, ISBN, LC number, edition number, imprint and the OCLC number are easily found. The only criticism one could make is that the entries for American theses don't record the UMI order number. Personal experience has shown the DLC records to be the most detailed. With BLDSC also a subscriber, the OCLC number can be used as a source of reference on requests as an added advantage.

If your library records are on OCLC, then the record will inform you of this, thus saving further time by removing the necessity for double-checking "home" catalogues.

The OCLC records also provide locations for the items held in the database, although it is in coded form and directories have to be used for the addresses. Some ILL departments in the UK are considering using OCLC locations for foreign searches, using IFLA application forms and applying directly; so far no further information is available.

To speculate on the future for a moment - it is predictable that as the cost of staffing increases, the cost of records will decrease. Perhaps, in the future, a way will be found, software will be written and the OCLC records can be downloaded to BLDSC as an ILL order, reducing the time required for keying in requests and hence staff costs.

The advantages of having access to OCLC can really be summed up very simply - time-saving - as far as ILL is concerned. All those tiring and time-consuming searches in BLC, BNB, LC catalogues etc. can be forgotten, with the vast majority of the searching done at your own micro, by your phone, in a matter of minutes.

Dr Ann Illsley
University College of North Wales
Bangor

LINC AND INTER-LENDING

LINC is the Library and Information Co-operation Council of the United Kingdom and Republic of Ireland. It is unique in that all the major organizations with an interest in the information or library profession is represented on it. FIL is an affiliate member.

One of LINC's primary objectives is to review, promote, co-ordinate and facilitate co-operation and partnership as a means to delivering effective and efficient services. So it was obvious that LINC would always wish to maintain a close interest in the policy, management and operation of Inter-Library Lending (ILL). To this end, a consultative paper was published in December 1990 as LINC's first 'Issue in Focus'. It opened discussion on several aspects of automated ILL and was written by Andrew Braid, a member of the Management Team at the British Library Document Supply Centre (BLDSC). A preliminary survey questionnaire was distributed at the same time, which intended to identify those libraries with an automated ILL system, who were willing to help provide information for a more thorough survey. However, the survey also enabled a brief snapshot of the current position with regard to automated ILL to be taken.

The results are interesting and reveal that the pace of change is far faster than was imagined. A number of good ILL products have come onto the market and most of the organizations sampled were either in the process of implementing new systems or were planning to do so. It is quite clear from the survey that reliance on the postal system for ILL is decreasing rapidly although it is not as clear whether this is due to e-mail systems or to ILL traffic moving onto alternative carriers like fax or telex or transport schemes.

The questionnaire was designed to discover basic information about the conduct of ILL activity in the UK. For instance, two thirds of libraries in the sample processed less than 100 requests a week and only 10% (17 libraries) sent over 250. Of these 17, 13 were academic

libraries. Over a quarter of the sample (42 libraries) used an automated system for ILL and six systems were named: Arttel, Lancaster, BLCMP, Libertas, Viscount and Urica. With the wide range of systems becoming available, it is not surprising that another quarter were actively planning to implement an automated ILL system in the very near future.

LINC decided to sponsor a further piece of research into ILL management systems from Juliet Leeves, a library systems consultant noted for her book, "Library systems: a buyer's guide" (2nd ed., Gower, 1989). One of the first things that LINC did was to search for partners in the ILL community interested in co-sponsoring the work. Happily, this came rapidly from both BLDSC and FIL.

The draft report is due to be presented in the first week of September and it will contain an assessment of BLDSC systems as well as a review of 12 commercial systems. The report will be published by LINC on an "on demand" basis and a review of it, together with details of how to acquire it, will appear in a future issue of "LINC news" which is published quarterly. "LINC news" and the "Issues in Focus" series is available free of charge from:

LINC Secretariat
Information House
67 Surrey Street
SHEFFIELD
S1 2LH

There are currently many urgent issues that our profession needs to address. LINC believes that positive advances can be made co-operatively. There are few other spheres of professional activity that require a greater spirit of partnership than Inter-Lending and few activities facing such a degree of change.

Alastair J. Allan
Linc Secretariat
University of Sheffield

YOUR NEW COMMITTEE



The FIL Committee has already had one major change since its election at the AGM in July at UEA. Robin Green has departed to Cyprus for a year and we wish him well in his new venture.

It does mean that the few experienced FIL committee members left have more than enough work, so we are expecting our new colleagues to bring fresh ideas to FIL which has an ever increasing role as new developments change the document supply scene. If you are interested in helping on an 'ad hoc' basis please contact any of the committee below:

Current FIL Committee Members

Emma Cusworth (Chair)

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Tel: 0937 546245; Fax: 0937 546333; E-mail address:
BLDSC@uk.ac.rl.gec-b.

NEWS FROM VISCOUNT

At the AGM this year members asked us to contact Viscount concerning problems that were being experienced. As you will see a reply to our letter has been received.

VISCOUNT replacement system

As you may be aware, the VISCOUNT replacement system which was installed in June has been suffering from teething problems, in particular there has been poor performance when 20 or more libraries were online.

The supplier of the system AEG MODCOMP has admitted that the system did not meet the specifications in its contract with LASER.

LASER asked AEG MODCOMP for a full analysis of the problems and their solutions. A fundamental design fault was identified which has affected both the overall performance of the system and individual design features. This has had an adverse effect on the search/retrieve and location services. Several areas of the messaging system also required de-bugging.

Work has commenced on the re-design of the search/retrieve and location modules and on the de-bugging of the message system. Further work is being undertaken to enable 48 concurrent users to operate the system at any one time.

There has been a progressive improvement and it is anticipated that the new VISCOUNT replacement system will be fully operational by the middle of September.

We apologise for this situation and assure users that they will be kept fully informed of developments.

Jean Plaister
Director, LASER

Membership

Anyone interested in joining FIL is invited to complete the form below and return it to: Pat Beech (Membership Secretary, FIL), Bibliographic Services, Shropshire County Library, Column House, Shrewsbury SY2 6NW

Both institutional and individual members are welcome. The subscription rate for both categories is £15

Please register me as a **personal/institutional*** member of the Forum for Interlending.

I enclose a cheque for £15 made payable to the FORUM FOR INTERLENDING/Please invoice my institution*

* Delete as appropriate

Name: _____ Position: _____

Institution: _____

Address: _____

FIL NEWSLETTER
Forum for Interlending