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## Interlend 2012 Speaker Biographies

### **Emeritus Professor Derek Law**

MA, DUniv, FCLIP, FIInfSc, FKC, FLA, FRSE

Derek Law is chair of the JISC Advance Board and has worked in several British universities and has published and spoken at conferences extensively. He is a regular project evaluator for the EU and has undertaken almost fifty institutional reviews. Most of his work has been to do with the development of networked resources in higher education and with the creation of national information policy. Recently he has worked on the future of academic information services. This has been combined with an active professional life in professional organisations related to librarianship and computing. A committed internationalist he has been involved in projects and research in over forty countries. He was awarded the Barnard prize for contributions to Medical Informatics in 1993, Fellowship of the Royal Society of Edinburgh in 1999, an honorary degree by the Sorbonne in 2000, the IFLA medal in 2003, Honorary Fellowship of CILIP in 2004 and was an OCLC Distinguished Scholar in 2006.

### **Ken Chad**

Consultant

Ken Chad has recently completed a project for JISC on Patron Driven Acquisitions (PDA) and metadata. One of the themes is PDA as an alternative to ILL.

### **Mark Kluzek**

King's College London

Mark Kluzek is the Interlending and Document Delivery Officer at King's College London and is responsible for delivering that service as a key part of Library Services support for research and learning. Mark has worked in Information Resources at King's since 2010, and previously worked in public libraries in Lewisham. Prior to becoming a librarian Mark worked as a teacher. Outside of work Mark is a member of The Doomed Bird of Providence whose first album 'Will Ever Pray' was released to critical acclaim last year.

### **Anne Hannaford**

University of Worcester

Anne Hannaford is the Director of Information and Learning Services at the University of Worcester

### **Keith Trickey**

Consultant

Keith Trickey has taken early retirement from Liverpool John Moores University and will lead a workshop based on the work of Robert Dilts. The workshop will give participants a chance to sort out where their professional (or personal) relationships work, and where they don't and (if it is important) what they can do to change that. The workshop will be fun, challenging and provide food for thought for participants to take away with them.

### **Carol Giles**

University of Exeter

Carol Giles is the Library Support Manager at Exeter University, which includes responsibility for interlending. The university is currently transforming the ILL service from a heavily paper based one to a completely online service. This will include provision for virtual tokens, copyright forms, department funded loans and prepayment of all requests.

### **Riz Zafar**

The Christie NHS Foundation Trust, Manchester

Riz Zafar has worked at The Christie NHS Foundation Trust for over ten years and has over fifteen years experience of working in libraries - in the public and private sector. Riz has worked in Document Supply services in all her roles and in her current role she is responsible for electronic resources, user training and the Literature Searching Service.

### **Marie Lancaster**

Cardiff Metropolitan University

Marie Lancaster works at Cardiff Metropolitan University as an Information Advisor, Document Delivery. Her role involves co-ordinating the 3 campus libraries Inter Library Loan requests, collating statistics, producing reports. She also investigates, plans and implements new service developments. She manages the CLA scanning licence and promotes this to library and academic staff.

Since graduating from Manchester Metropolitan University in BA (Hons) Information and Library Management she has held a variety of library positions for BBC Manchester, HTV Wales, the Western Mail & Echo & Manchester College of Arts and Technology.

Marie Chartered back in 2006 and is currently thinking about what's next for her professional development. She is the co-founder of the Welsh Interlending events, and plans are currently under way for a 2012 event. Marie has also written some articles for the FIL Newsletter. Her professional passions are Interlending, social media exploitation, marketing and advocacy.

### **Su Fagg**

University of Worcester

Su Fagg is an ILS Advisor at the University of Worcester, supporting the Inter Library Request Service. Librarianship is her second career; in a former life she was a town planner in a London Borough. Su began working in libraries in 2001. She worked in the LRC of a local High School before joining the University in 2004. Su started working in ILL in April 2006, just as she started the Masters course (by Distance Learning) at Aberystwyth. Su job-shares ILL, the rest of her time being occupied with providing alternative formats for visually impaired students, digitisation and general library duties. Su also supports the information and learning needs of research students in the Graduate Research School. Last year Su initiated a Knit'n'Natter group for ILS!

**Beth Hardy**

University of Leeds

Beth Hardy manages Customer Services in the Brotherton Library, University of Leeds.

**Laurence Bebbington**

University of Aberdeen

Laurence Bebbington is Deputy Librarian and Head of Library Services in Library, Special Collections & Museums at the University of Aberdeen. Until December 2009 he had worked for 16 years as a legal information specialist at the Universities of Nottingham and Birmingham. He has also lectured in Information Science and Librarianship and worked in special libraries and archives and has co-edited books, written articles and presented many lectures, seminars and workshops on various aspects of information law.