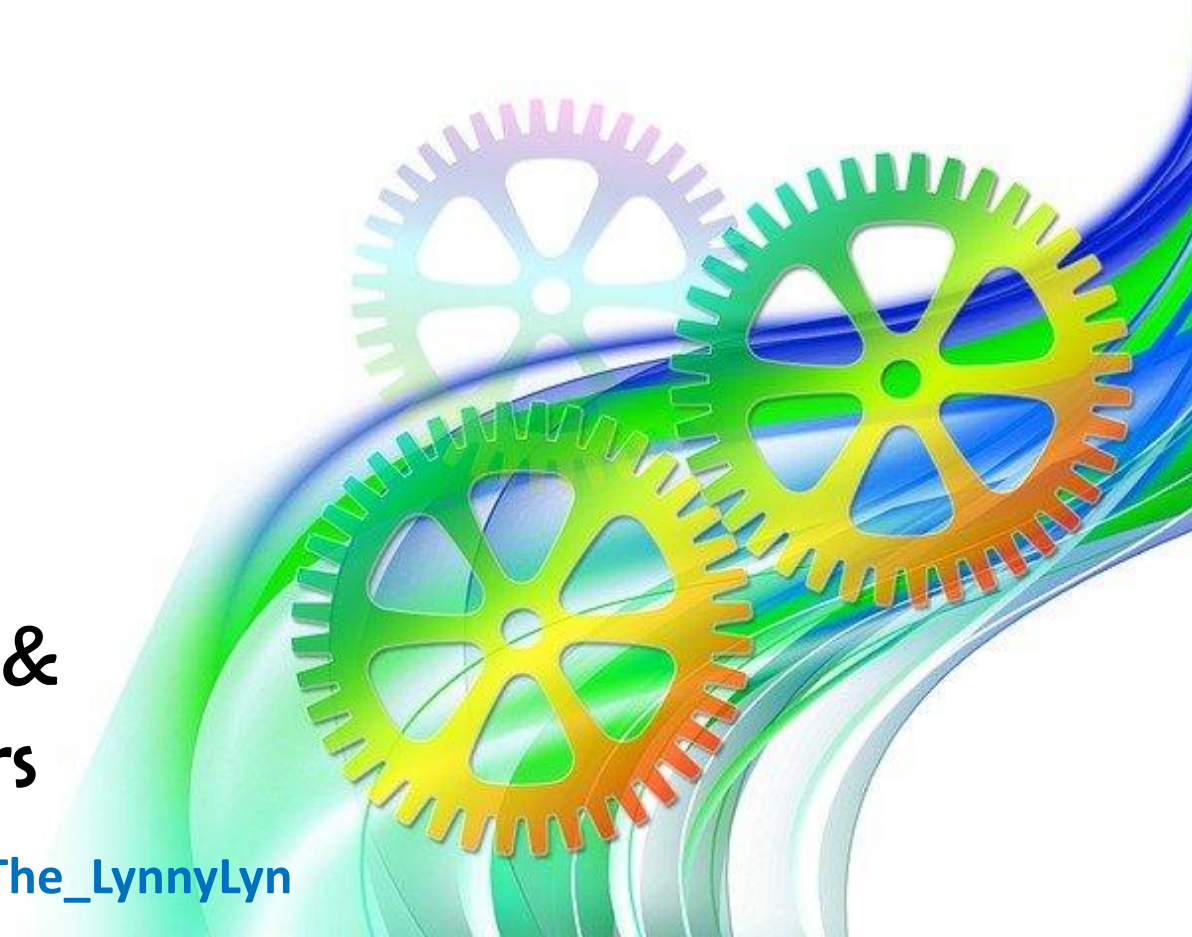# Breakout Workshop
Fulfilling requests using Open Access resources

Caroline Rauter & Lynette Summers

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A short presentation on using OA for fulfilling ILL requests

Click on the link to view the first part of the workshop:

http://prezi.com/gm2_hqzauec5/?utm_campaign=share&utm_medium=copy&rc=ex0share

Part 2 -Flipchart Discussion
20-25 minutes

Each group will be assigned one question

1. Has the OA message reached you from within your organisation? How did it reach you?

2. Information seeking: do you ever search for OA material? How do you search for OA material?

3. What are the barriers to fulfilling requests using open access?

4. Workflows: automated or customised software solutions – are you using them?

Group 1

Has the OA message reached you from within your organisation?

How did it reach you?

What did you think of it?

Was it useful?

How could it be improved?

Are there identifiable training needs ?

Group 2.

Information Seeking:

Do you ever search for OA material?

How do you search for OA material?

What do you think of the discoverability tools for OA journal content, book chapters, e-theses etc. ?

Do you ever review your regular search strategies?

Do you use Google Scholar for doi searching?

Group 3

What are the barriers to fulfilling requests using open access?

Publisher paywalls?

Version confusion?

E- pub ahead of print – is a repository pre-print good enough?

Do patrons need us to find freely available content? Will they find it, or something close enough themselves?

Group 4

Workflows and standards

Automated or customised software solutions – are you using them?

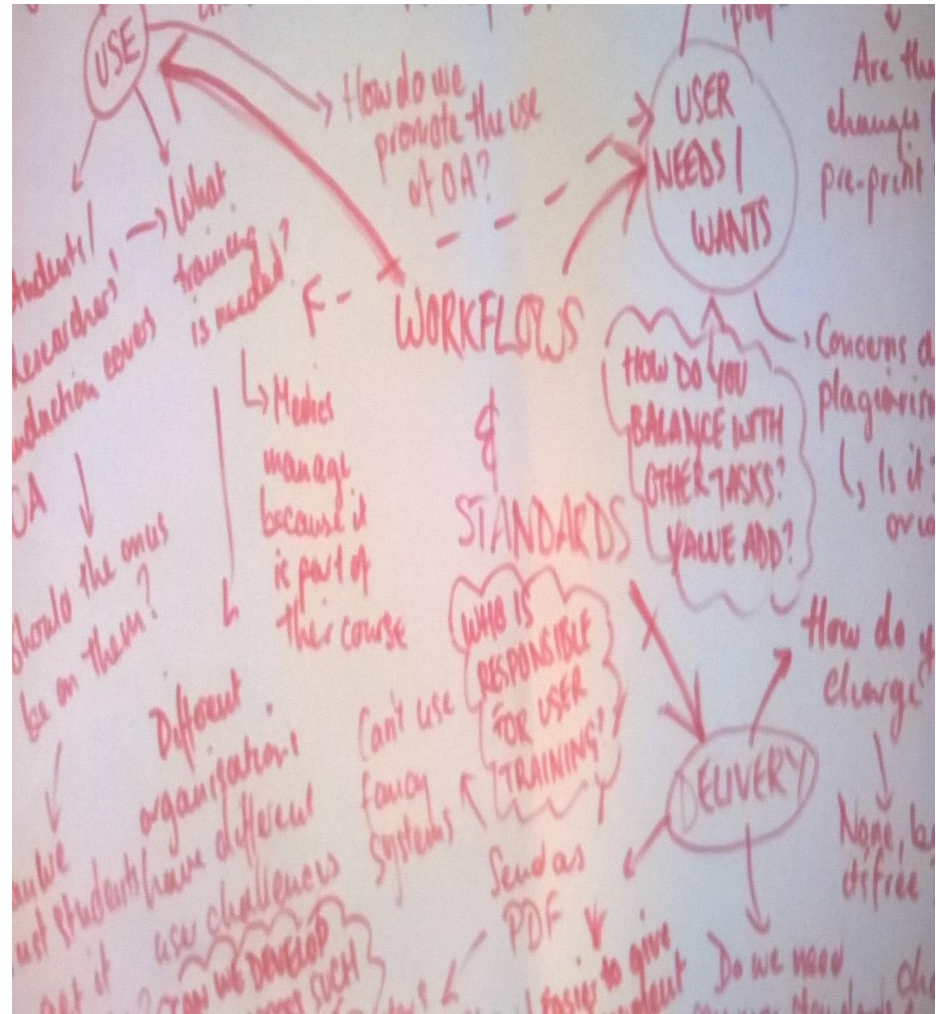Would you route a request to an OA source before a traditional supplier?

How do you deliver OA documents: supply a free URL? Print & charge? Save & copy the pdf for supply?

Is this a value added service or a drain on staff time?

Roundup

There are lots of issues ...
as practitioners we hope
that you have enjoyed
discussing the benefits and
the challenges of achieving
our open access goals.

The outputs from
the workshop discussions
are now included on
the next few slides...

Group 1 - Has the OA message reached you from within your organisation?

- From a previous FIL conference talk on OA resources
- Institutional repository
- Academic services team
- Could be useful depending on uptake
- Better communication needed between institutional departments
- List OA resources on FIL website
- More clarification between Green/Gold/Hybrid

Group 2 - Information Seeking: Do you ever search for OA material?

- Most go to the BL before checking for OA
- Google / Google Scholar / OCLC
- EThOS for theses / Proquest for U.S. theses / DART for European theses
- M25 catalogue or SUNCAT
- Reviewing: new tools are used
- Used DOAJ

Group 3 - What are the barriers to fulfilling requests using open access?

- Quality issues
- Version confusion – a duty to supply peer review articles?
- Time issues – no time to search all the OA databases
- Institutional repositories don't always allow full access

Group 4 - Workflows and standards

(The prize for the most comprehensive sheet of discussion results goes to this group)

Use:

- Not using it yet
- Try OA first to get the cheapest possible
- Just Google? PubMed? - Pursue for 5 – 10 minutes
- Students! Can we trust students to get it right?
- How do we promote the use of OA?
- Researcher induction covers OA - should the onus be on them?

Can we develop standards across such different user groups?

- Do we need common standards for delivery & charging?
- How do you charge? – None, because it is free or should we charge for staff time?

Workflows and standards continued

Delivery:
- Doctors can't follow links
- Can't use fancy systems
- Easier to give document to prevent confusion
- Send as a pdf

Who is responsible for training?
- What training is needed?
- Medics manage it because it is usually part of their course
- Different organisations have different user challenges

User needs and wants:
- Concerns about plagiarism
- Is it the original?
- Do academics want the "proper version"?
- Are there changes between pre-print & print?
- **How do you balance with other tasks?** Value add?

Searching for open access
Resource tools - everything in one place

Open Access Resources - Discovery Tools

| 🏠 Using open access resources for inter-library loan ▼ | Content Searching Tools | Open Access Journals | E-Book Resources | E-Theses & Dissertations | Useful Links |

📄 About this resource

This resource has been created to assist anyone who wishes to access the diverse range of discoverability tools currently available for locating open access content.

At the recent FIL Forum for interlending and information delivery workshop it was suggested that we should create a place to store all the links to the open access resources you may want to use. We will endeavour to keep it up to date and will request that FIL link to it from their own website.

Interlend 2014 Conference: Northern Exposure: Marketing & Bench Marking for the Future, Edinburgh, U.K.
Breakout Workshop - Open Access Resources - Fulfilling interlending requests.
http://www.forumforinterlending.org.uk/interlend-2014-presentations

Caroline & Lynette (July 2014)

📄 Using open access resources to fulfill inter-library loan...

Searching for open access materials – using repositories as sources of supply for online access to scholarly publications

There are a variety of search tools available for locating open access materials:
BASE, Google Scholar, OpenDOAR, CORE, EThOS, DOAJ, RePEc, arXiv et al.

Use the tabbed headings to search.

📄 About OA versions

Understanding the type of record and item version is important: open access versions of text are normally 'functionally equivalent' to published versions.

• Metadata only version: effectively a bibliographic catalogue record: no full-text available and usually includes link to published version (pay-wall)

• Pre-print version: normally the author's pre-review draft before peer-review has taken place

• Post-print version: normally the author's final peer-reviewed draft. Fully readable, downloadable and printable. Usually includes a link to a published version

• Publisher's version PDF: usually providing a link to the published (pay-wall) version for specific articles with publisher's permission and a copyright notice. Free full text may be available

http://bit.ly/1mXlcDg

As requested at the workshop we have created a place to store all the links to the open access resources you may want to use.

We will endeavour to keep it up-to-date and will request that FIL link to it from their own website.

OA Resources

green highlight = currently the most useful, amber = potential

- ArXiv.org http://arxiv.org/
- BASE http://www.base-search.net/
- CORE http://core.kmi.open.ac.uk/search
- EThOS British Library Electronic Theses Online Service http://ethos.bl.uk/Home.do
- Gallica http://gallica.bnf.fr/#sthash.lXplx9s3.dpuf
- **Google and Google Scholar** (use doi if available) http://scholar.google.co.uk/
- Internet Archive Digital Books Collection https://archive.org/details/texts
- OAIster / Worldcat / Worldcat Local http://oaister.worldcat.org/
- OATED Open Access Theses and Dissertations http://oatd.org/
- OPENAIRE https://www.openaire.eu/
- **OpenDOAR** http://www.opendoar.org/search.php
- PubMed http://www.ncbi.nlm.nih.gov/pubmed
- Project Gutenberg (ebooks) http://www.gutenberg.org/
- REPEC Research Papers in Economics http://repec.org/

Also available:

- Free ebooks collections (Cambridge University List) http://bit.ly/SxbXgN
- Witwatersrand University library guide to OA books http://bit.ly/1ofebxs
  OpenMIRROR project – feasibility study for making a better resource for UK content
  http://openmirror.jiscinvolve.org/wp/2013/10/22/the-open-mirror-a-feasibility-study/

Configurable searching strategy options for I.L.L. software platforms like CLIO, OCLC WorldCat
OCLC Worldshare Open Access training video http://www.youtube.com/watch?v=aQDaOhSwJSU

References

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2. Gareth J. Johnson, (2011) "No fate but what we make? Current trends and challenges in the UK document supply community", Interlending & Document Supply, Vol. 39 Iss: 3, pp.127 - 133

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4. Michael Norris, Charles Oppenheim, Fytton Rowland, (2008) "Finding open access articles using Google, Google Scholar, OAIster and OpenDOAR", Online Information Review, Vol. 32 Iss: 6, pp.709 – 715. DOI (Permanent URL): 10.1108/14684520810923881

5. Enrique Orduna-Malea, Emilio Delgado Lopez-Cozar, (2014) "The dark side of Open Access in Google and Google Scholar: the case of Latin-American repositories", arXiv:1406.4331

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