ills@ derby.ac.uk
ILLs @ Derby

What comes to mind when thinking about ILLs……?

• Sources of supply?
• The decline in interlending activity?
• Problems with Systems? SED?

All these are relevant and pertinent but
A certain excitement........

- Of reader anticipation
- Of the need for speed and efficiency
- To acknowledge that the most obscure of titles are wanted.....usually ...yesterday!!

..........The Black Hand Gang....Kenya 1988

- So, what do we do at Derby.....?
Interlending structure

- Three sites
- Five subsidiary BL accounts
- Site specialists with ‘local’ autonomy
- Precise transport procedures between sites
- ‘The DX’ transport system
We don’t have a large research base

Some colourful requests originate from our Forensics staff and students........

...Forensic Odontology.....Blood Splatter Patterns...
Funding

- ILLs Service funded from the Library Budget
- ‘Free’ to staff and researchers
- Post grads’ receive the first 20 included
- Undergrads’, Yr 2 and above, pay £2.00
- No ‘charge back’ to Faculties
Activity......

- Derby is not alone in showing a steady decline in ILL activity
- Conversely, ILL activity is broadening
- Secure Electronic Delivery
- Broader searching
- Talis Source
- OCLC Resource Sharing
Numbers…… 2007 - 2008

• 671 Monograph requests
• 1007 Serials requests

…..of which
• 429 were delivered SED

• ‘Systems’ average of 7 days to supply
• Books usually in 3 days
• SED often within 24 hours
Derby supplies.....

- LIEM
- UnityUK, particularly within region
- NULJ Nursing Union List of Journals
- Direct
- Recent arrangement with De Ferrers School
OCLC Resource Sharing

- World wide locations
- Many ‘free of charge’
- Cost effective
- Swift service
- Satisfies unlikely requests……

…….Earprints?
SED...Secure Electronic Delivery

- Introduced to Staff in June 2005
- Immediately impressive, even to new users
- Offered to staff and researchers
- Not without problems re ADE
- Offered as a ‘beta’ test to students, off campus
- Requesters must ‘register’ their intent for SED
- Service will be expanded to include students ‘on campus’
Online ILL requesting……

- An ongoing project now nearing completion
- **Online request form prepared**
- Strong and robust response to the requirements of the e-signature
- Beta Test Introduction in Jan 08 for staff
- Credit function in Alto 4.3
- Online requesting and SED on open access PCs scheduled September 2009
Online Requesting
Finally……

Derby looks forward….

• Broadened and expanded service

• Increasingly electronic

• Swift and efficient

• That our requesters remain satisfied users……