Books4U

FIL Wales Interlending Event
Wednesday 9th May, 2012
FIL Wales Interlending Event

- Background & How it Works
- Key activities 2011/12
- Facts and Figures
- Swansea’s Experience
- Plans 2012/13
Background

- **September 2006 - Gateways to Learning**
  8 Partners - 5 Public & 3 Academic

- **February 2009 - Books4u - 5 more LAs**
  13 Partners - 10 Public & 3 Academic

- **October 2011 - Books4u - 2 more**
  15 Partners - 12 Public & 3 Academic
How Does it Work?

- Cat Cymru to find title
- Record request on tracking system
- Check availability with owning library

- Owning library pass book to central point
- Courier picks books up
- Books delivered to central point passed to requesting library
Key Activities

- Reviewed working practices
- Designed & implemented new system - Testing, Training & Transferring data
- Devolving systems administration
- Swansea & Neath Port Talbot
Facts and Figures

- 60% of 16+ population Wales
- 170 libraries
- 750 staff
- 3.8m books
- £0.90 per request
- Borrowing within Wales increased
Customers

- 9000 customers
- 6000 only used once
- 500 borrowed more than 5 books
- 2% of active borrowers used service

I never thought I would trace this book and to get it free – WOW!

I was able to read 8 fantasy series thanks to this excellent service

I am a student and was able to get all my books thro’ B4U
Requests

- 73% of titles borrowed only once
- 15% requests from Bridgend Reserve
- Approx 1% of Adult issues

- 31 different Hamish Macbeth titles
- Historical and Hysterical Tales of Pontardulais Public Houses
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<thead>
<tr>
<th>Title</th>
<th>Position</th>
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<tbody>
<tr>
<td>High Street</td>
<td>14</td>
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<td>Spinners Lake</td>
<td>12</td>
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<td>The Pursuit Of Happiness</td>
<td>9</td>
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<td>Salem Street</td>
<td>8</td>
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<td>Broken</td>
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<td>Katherine</td>
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<td>Old Soldiers Never Die</td>
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<td>The reckoning</td>
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Non Fiction

- Car manuals / User guides
- Travel Guide to Ukraine
- Nova Scotia, New Brunswick and Prince Edward Island
- Masterpieces by Michelangelo
- Museums, Nations, Identities
- Wild Cooking : Recipes Tips & Improvisations
- Whippets: a complete pet owner's manual
- Old Roses and English Roses
- Modelling in clay
Local Topics

- A tour through Monmouthshire and Wales
- AA Walking in Wales
- Broadcasting and the BBC in Wales
- Caves of South Wales
- South Wales British Geology
- South Wales Borderers
- Gwendraeth Valleys Railway
Local History

- Aneurin Bevan and the world of South Wales
- Brunel in South Wales
- The Last Rising : The Newport Insurrection 1839
- Jews of South Wales
- Industrial Development of Ebbw Vale Valleys 1780 - 1914
- A History of Caerphilly
Health Well Being

- Easy way to control Smoking
- Eczema and Food Allergy: The Hidden Cause
- Understanding sickle cell disease
- Cystic Fibrosis a guide for patient and family
- Delicious Diabetic Desserts
- Depression: Causes and Treatment
- Dyslexia and ADHD: the miracle cure
- Eat to beat Arthritis by Patten
- Eating for IBS
- How to lift depression fast
Academic

- Understanding business accounting
- Understanding child development
- Understanding Henri Lefebvre
- Understanding Organizations
- Understanding Reading Development
- Understanding Social Work Research
- Understanding Solid State Physics
- Understanding Statistics
- Understanding the Building Regulations
Swansea’s Experience

- **ATLIS 2005** – reciprocal access to academic libraries and public libraries within Swansea and NeathPortTalbot area using passport scheme
- **SWAP/SWAMP 2009** – Expanded to South West Wales and later Mid Wales. Postage of ILL’s trialled with use of cat cymru
- **Books4U Oct 2011** – South East Wales partnership. Courier collecting requests from central point in each participating authority
Books4U and Swansea

- ILL’s dramatically decreased
- Free
- Enhances our customer service
- Offers wide range of titles
- Books arrive quite quickly

**BUT**

- System slow
- Process lengthy
- Would prefer automatic email
Future

- Consolidate
- Review of Service
- Promote Titles in Reserve/Local literature
- Increase use by Academic Libraries
- Sustainability
Discover a new service Books4U

Borrow books from over 150 libraries across South Wales and have them delivered to your library free of charge

More Subjects
More Titles
More Authors

MORE CHOICE

Visit your library and borrow more books

One of the largest collection of books in Wales