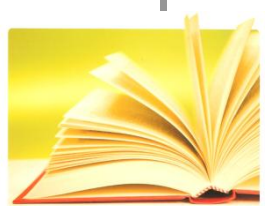




# Books4U

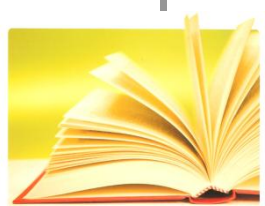
**FIL Wales Interlending Event  
Wednesday 9th May, 2012**



# FIL Wales Interlending Event

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- Background & How it Works
- Key activities 2011/12
- Facts and Figures
- Swansea's Experience
- Plans 2012/13



# Background

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- **September 2006 - Gateways to Learning**  
8 Partners - 5 Public & 3 Academic
  
- **February 2009 - Books4u - 5 more LAs**  
13 Partners - 10 Public & 3 Academic
  
- **October 2011 - Books4u - 2 more**  
15 Partners - 12 Public & 3 Academic



# How Does it Work?

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- Cat Cymru to find title
- Record request on tracking system
- Check availability with owning library
  
- Owning library pass book to central point
- Courier picks books up
- Books delivered to central point passed to requesting library



# Key Activities

Book delivered in  
in less than 24  
hours  
Cwmbran Library

- Reviewed working practices
- Designed & implemented new system-  
Testing, Training & Transferring data
- Devolving systems administration
- Swansea & Neath Port Talbot

10 out of 10  
Nelson Library

Now able to  
catalogue local  
history collection  
Swansea



# Facts and Figures

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- 60% of 16+ population Wales
- 170 libraries
- 750 staff
- 3.8m books
- £0.90 per request
- Borrowing within Wales increased



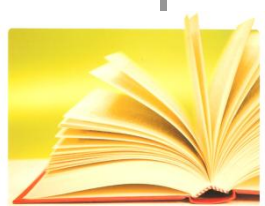
# Customers

- 9000 customers
- 6000 only used once
- 500 borrowed more than 5 books
- 2% of active borrowers used service

I was able to read  
8 fantasy series  
thanks to this  
excellent service

I never thought I  
would trace this  
book and to get it  
free – WOW!

I am a student  
and was able  
to get all my  
books thro'  
B4U



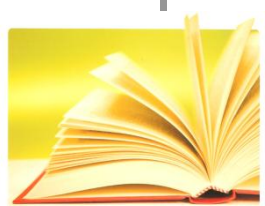
# Requests

- 73% of titles borrowed only once
- 15% requests from Bridgend Reserve
- Approx 1% of Adult issues

31 different  
Hamish  
Macbeth titles

Historical and  
Hysterical Tales of  
Pontardulais Public  
Houses



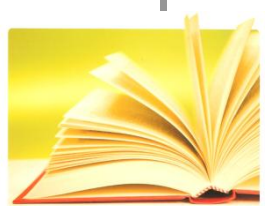


# Top Ten Titles

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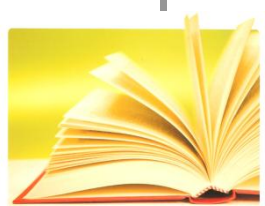
- High Street 14
- Spinners Lake 12
- The Pursuit Of Happiness 9
- Salem Street 8
- Broken 7
- Death of a Bore 7
- Katherine 7
- Old Soldiers Never Die 7
- The reckoning 7



# Non Fiction

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- Car manuals / User guides
- Travel Guide to Ukraine
- Nova Scotia, New Brunswick and Prince Edward Island
- Masterpieces by Michelangelo
- Museums, Nations, Identities
- Wild Cooking : Recipes Tips & Improvisations
- Whippets: a complete pet owner's manual
- Old Roses and English Roses
- Modelling in clay



# Local Topics

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- A tour through Monmouthshire and Wales
- AA Walking in Wales
- Broadcasting and the BBC in Wales
- Caves of South Wales
- South Wales British Geology
- South Wales Borderers
- Gwendraeth Valleys Railway



# Local History

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- Aneurin Bevan and the world of South Wales
- Brunel in South Wales
- The Last Rising : The Newport Insurrection 1839
- Jews of South Wales
- Industrial Development of Ebbw Vale Valleys 1780 - 1914
- A History of Caerphilly



# Health Well Being

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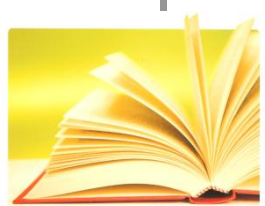
- Easy way to control Smoking
- Eczema and Food Allergy: The Hidden Cause
- Understanding sickle cell disease
- Cystic Fibrosis a guide for patient and family
- Delicious Diabetic Desserts
- Depression: Causes and Treatment
- Dyslexia and ADHD: the miracle cure
- Eat to beat Arthritis by Patten
- Eating for IBS
- How to lift depression fast



# Academic

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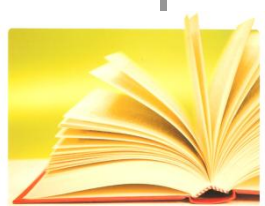
- Understanding business accounting
- Understanding child development
- Understanding Henri Lefebvre
- Understanding Organizations
- Understanding Reading Development
- Understanding Social Work Research
- Understanding Solid State Physics
- Understanding Statistics
- Understanding the Building Regulations



# Swansea's Experience

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- ATLIS 2005 – reciprocal access to academic libraries and public libraries within Swansea and NeathPortTalbot area using passport scheme
- SWAP/SWAMP 2009 – Expanded to South West Wales and later Mid Wales. Postage of ILL's trialled with use of cat cymru
- Books4U Oct 2011 – South East Wales partnership. Courier collecting requests from central point in each participating authority

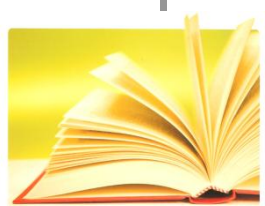


# Books4U and Swansea

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- ILL's dramatically decreased
  - Free
  - Enhances our customer service
  - Offers wide range of titles
  - Books arrive quite quickly
- BUT
- System slow
  - Process lengthy
  - Would prefer automatic email



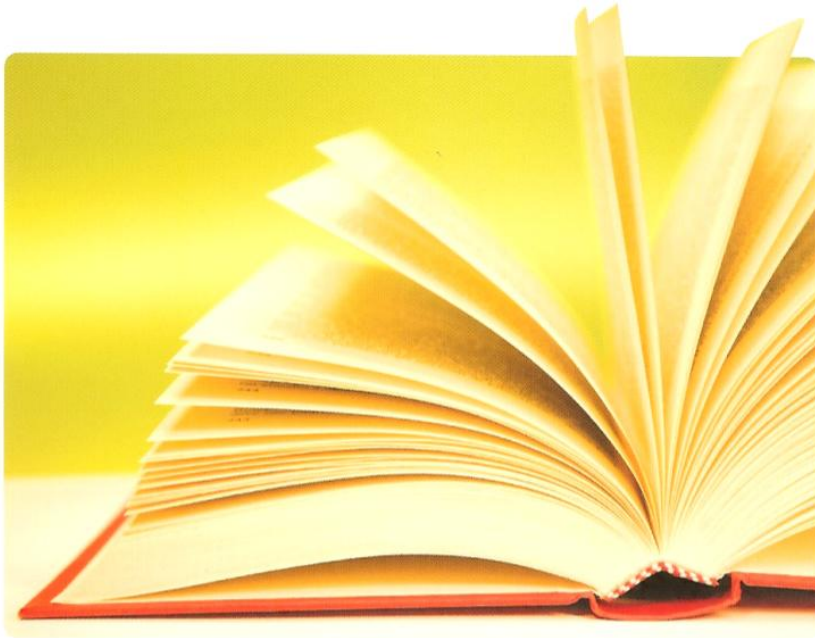


# Future

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- Consolidate
- Review of Service
- Promote Titles in Reserve/Local literature
- Increase use by Academic Libraries
- Sustainability

# Discover a new service **Books4U**



Borrow books from over 150 libraries across South Wales and have them delivered to your library free of charge

More Subjects

More Titles

More Authors

**MORE CHOICE**

**Visit your library and borrow more books**

**One of the largest collection of books in Wales**