Bridge Over Troubled Water:
from document supply to information delivery

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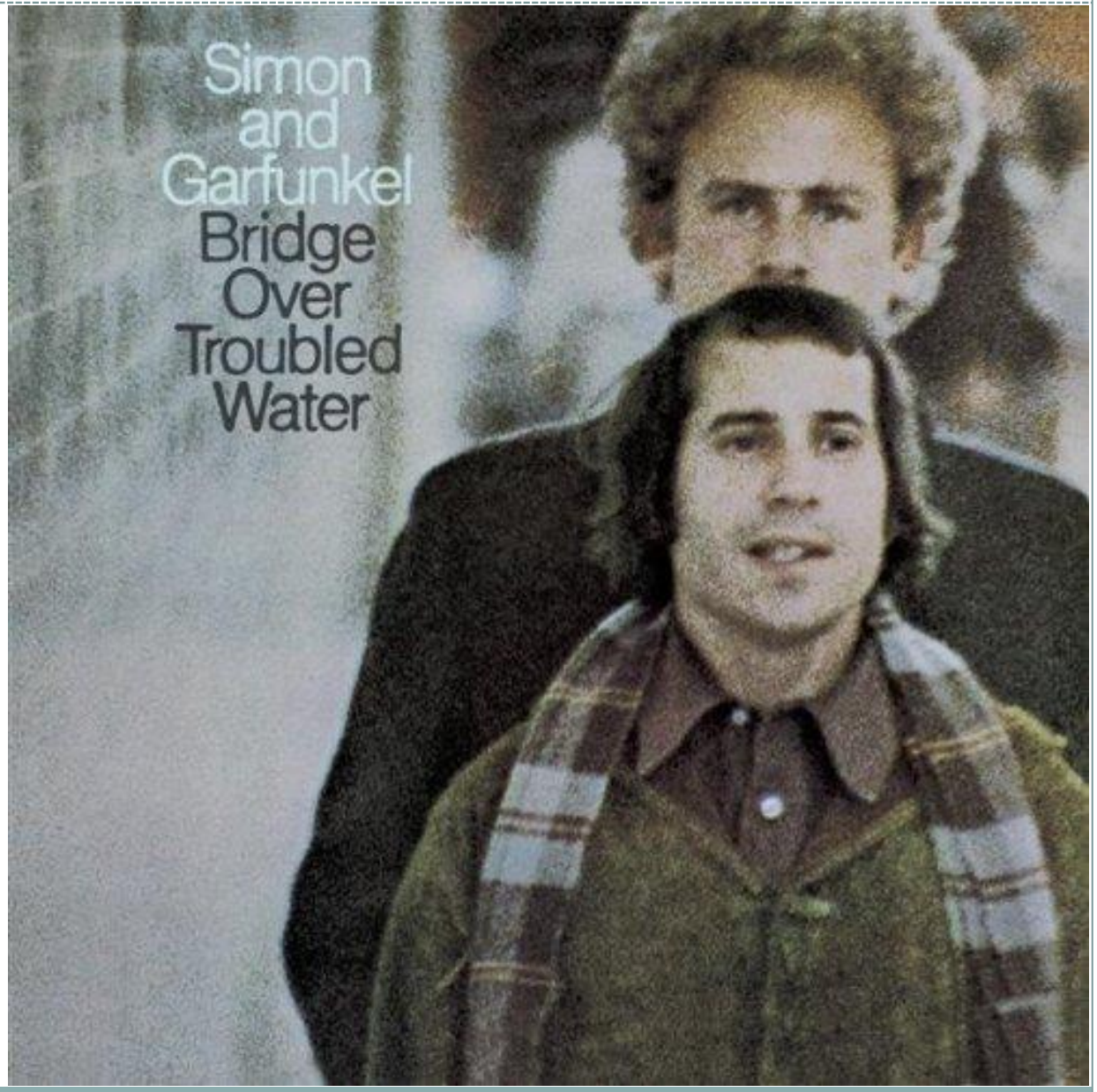

4. (Just trying to) Keep the Customer Satisfied. A History of ILL: early 20th Century

- Cooperation and the Russian Revolution
  - In a safe at 46 fathoms
  - Latitude = 59°26'N
    Longitude = 024°46'E

12. Sauvez la vie moi, dans mes yeux mouilles oh

International -isation and IFLA's Core Programmes

- *The Role of Maurice Line and the British Library in IFLA: a triumph of international diplomacy*
- Universal Bibliographic Control
- Universal Availability of Publications

CILIP Update March 2012

5. So Long Frank Lloyd Wright

Letter of the month

Time to change ways of thinking about interlibrary loans if our libraries are to survive?

I recently talked to a public librarian about the extraordinary rise in interlibrary loan fees put into place by the city libraries in the city where I work, with an even higher fee for non-city residents.

I mentioned this because as a proactive and life-long library user, I find that as bookstock is subject to more and more strident cuts, interlibrary loan is the only option left when I want a particular book. And I imagined that there were many more people like myself who use the library close to where they work, not necessarily where they live.

Now, this high fee means that I am not really going to spend the kind of money required by this non-resident interlibrary loan when I can get a second hand copy on Amazon and other sources for literally half the price. And I don't have to give it back after three weeks. I can keep it for as long as I want – and then sell it back. How about lowering the fees, therefore encouraging more people to use this service?

The very dispiriting response from the librarian in question was that her only concern was to support city residents. I'm assuming therefore that city residents are happy to pay these (lower but still ludicrous) fees, and that city libraries don't want the custom of non-residents.

Speaking as a librarian myself, this way of thinking is going to have to change if our libraries are to survive.

Wendy Padley
Northamptonshire

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www.nationalbooktokens.co.uk
The Editor's decision is final. Employees of CILIP, their families and members of the Editorial Panel are not eligible.

3. You're shakin' my confidence daily

Not an upgrade but an upheaval

- "The hard truth about the future of journalism is that nobody knows for sure what will happen; the current system is so brittle, and the alternatives are so speculative, that there's no hope for a simple and orderly transition from State A to State B. Chaos is our lot; the best we can do is identify the various forces at work shaping various possible futures."
- *Clay Shirky*

6. The fighter still remains

- Libraries are under threat
- Librarians are under threat
- As relevant as farriers when the automobile arrived?
- By extension ILL is under threat when everything is perceived as freely available on the web
- BUT information mismanagement is rife.....

1. When you're down and out , When you're on the street When evening falls so hard, I will comfort you

- Libraries are responding by moving from purchasing to licensing content
- Libraries are [misguidedly?] moving from collection building to access
- HOWEVER, we are failing to address the issue of born digital material (as are our institutions)
- New tasks and roles are emerging relevant to the supply of documents and information
- And the old tasks don’t go away…..

11. I'd be more than glad to change my ways

- Users are changing – are we?
- Digital natives and digital immigrants
- Convenience trumps quality
- Adequate may be as good as authoritative
- Changing concepts of the published record
- Micropayments are seen as normal
- The nature and variety of sources is changing rapidly

**4. You're in trouble boy,
And now you're heading into more.**

- free, buy, borrow, and rent

A free domain that includes the plethora of open access repositories, author websites, digital libraries, mass digitization sites, and publisher and online distributor sites

A buying domain that includes various online and physical marketplaces where users or ILL purchase books from book sellers, articles from publishers or distributors, music and video from various online services, and so on

A renting domain with emerging service models that fill niche demands that are problematic for ILL services; libraries may lease collections of popular

10. There goes my baby with someone new

Repositories

Google Books

Digitisation Projects

- Cataloguing the things we don't have

Because free full-text articles and books are increasingly available and found using search engines, the real challenge for ILL practitioners is to resolve the disparate and confusing sources, some with free and some with pay-per-view options. Following are some of the important sources of free full text:

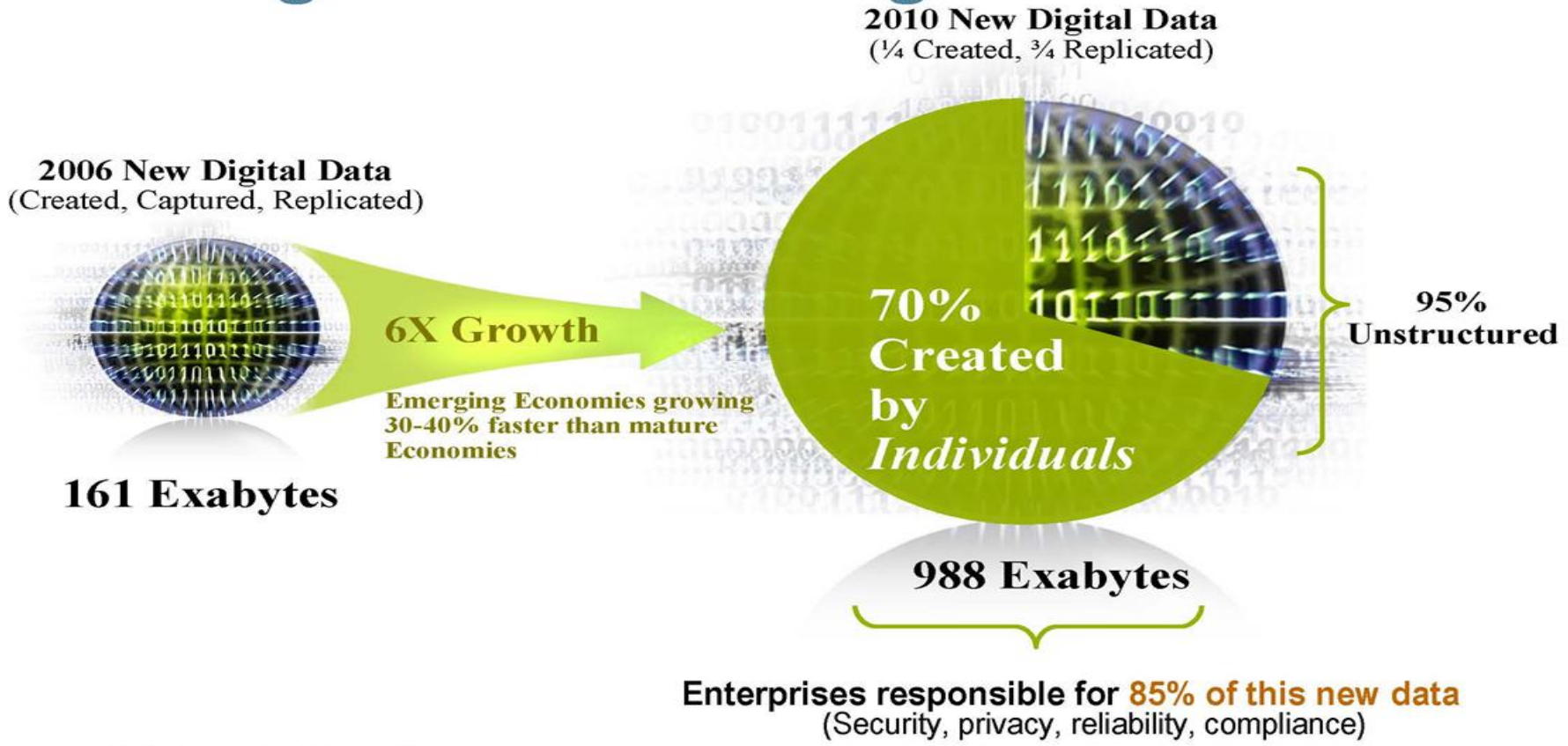
- arXiv (580,000 e-prints), http://arxiv.org
- Directory of Open Access Journals (5,513 journals; 459,876 articles), www.doaj.org
- Electronic Theses Online Service (250,000+ theses), www.ethos.ac.uk
- E-PRINT Network (5.5 million e-prints), www.osti.gov/eprints/
- Google Books (millions of full-view books), http://books.google.com
- HathiTrust (5.2 million volumes), www.hathitrust.org
- Networked Digital Library of Theses and Dissertations (793,000 works), www.ndltd.org
- Open Content Alliance, volumes available at www.archive.org/details/texts/
- OpenDOAR (1,650 repositories), www.opendoar.org
- Project Gutenberg (30,000 books), www.gutenberg.org
- Web archiving:
  - Internet Archive (150 billion pages), www.archive.org
  - Internet Archive's Text Archive (1.8 million works), www.archive.org/details/texts/
  - Pandora, Australia's web archive, http://pandora.nla.gov.au
  - UK Web Archive (127.9 million files), www.webarchive.org.uk/ukwa/info/about/

2. I'd rather be a hammer than a nail

- Channelling change
- Lightning rod or seismograph?
- Exploiting new methods of provision
- Seize the moment

3. Jubilation, she loves me again, I fall on the floor and I'm laughing

Reasons to Care - The Digital Data Paradigm Shift



Enterprises responsible for 85% of this new data
(Security, privacy, reliability, compliance)

Source: IDC, The Expanding Digital Universe, 2007

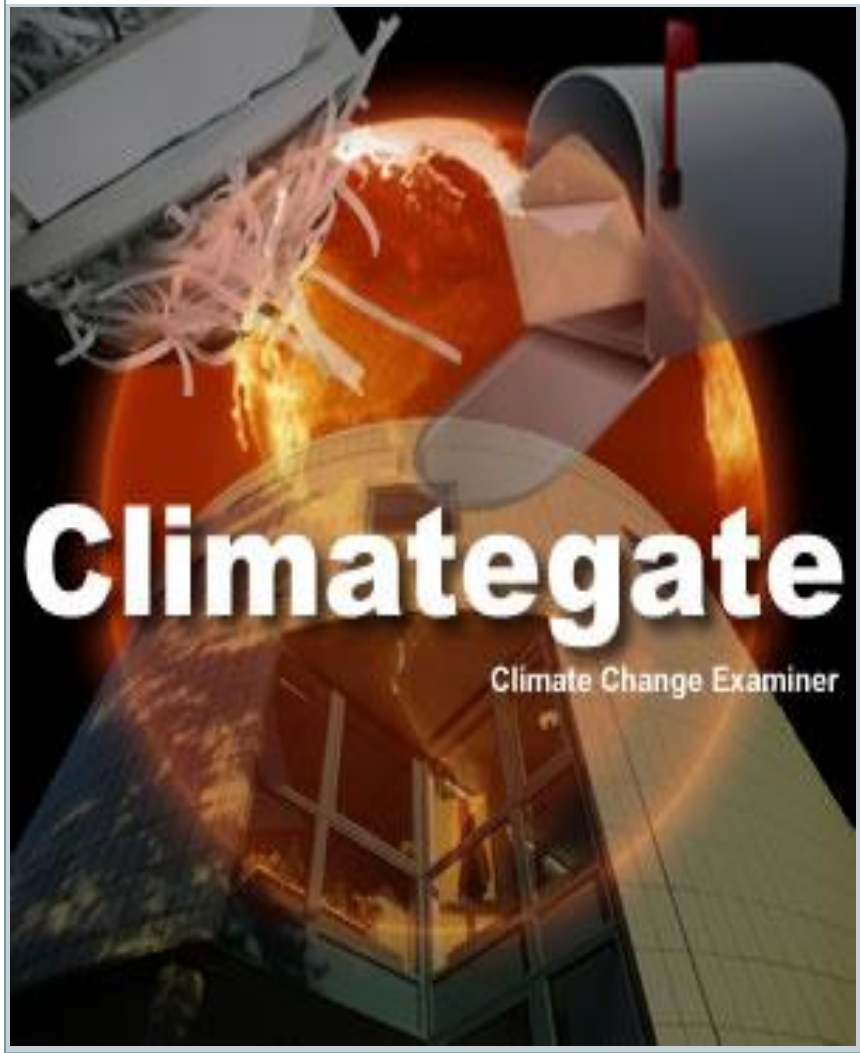
9. Why Don't You Write Me? Forms of e-content

- Research papers
- Conference presentations
- Theses
- Wikis
- Blogs
- Websites
- Podcasts
- Reusable Learning Objects
- Research data
- E-Lab books
- Streamed lectures
- Images
- Audio files
- Digitised collections
- E-Archives
- E-mail
- HR Records
- Student/Staff records
- Corporate publications
- National heritage artefacts

Research Data Management

- Research data affects everyday lives

“Climategate: University of East Anglia U-turn in climate change row”



- Climate change email scandal shames the university and requires resignations. (*The Guardian*)
- Climate change: this is the worst scientific scandal of our generation. (*The Telegraph*)

Research Data Management and the ash cloud

- Research data affects everyday lives
- Absence of research data affects everyday lives

- *Therefore it must be properly managed by information managers*

7. There's no one home, we're all alone Oh come into my room and play

Emory Slave Trade Records

American Civil War Project

Red Clydeside

- Managing the intellectual output of the institution
- Aggregating with other resources
- Adding value
- Quality assurance
- Copyright, data protection, rights management
- New alliances e.g. with the research office

Access

The Second Most Used Public Service

- Information Free at the Point of Use
- A Culture of Sharing
- Removing Barriers through Ensuring Usability
  - Equality of Access (age, gender, disability, location)
- Institutional Repositories
- Creative Commons
- Managed Born Digital Content
- Digitising Existing Collections

Aggregation, Collection Building and Adding Value

Reuniting content

- Codex Sinaiticus

Linking related collections

- Emory Slave Trade Database

Creating New Collections

- Red Clydeside

beta

HÉ

europeana

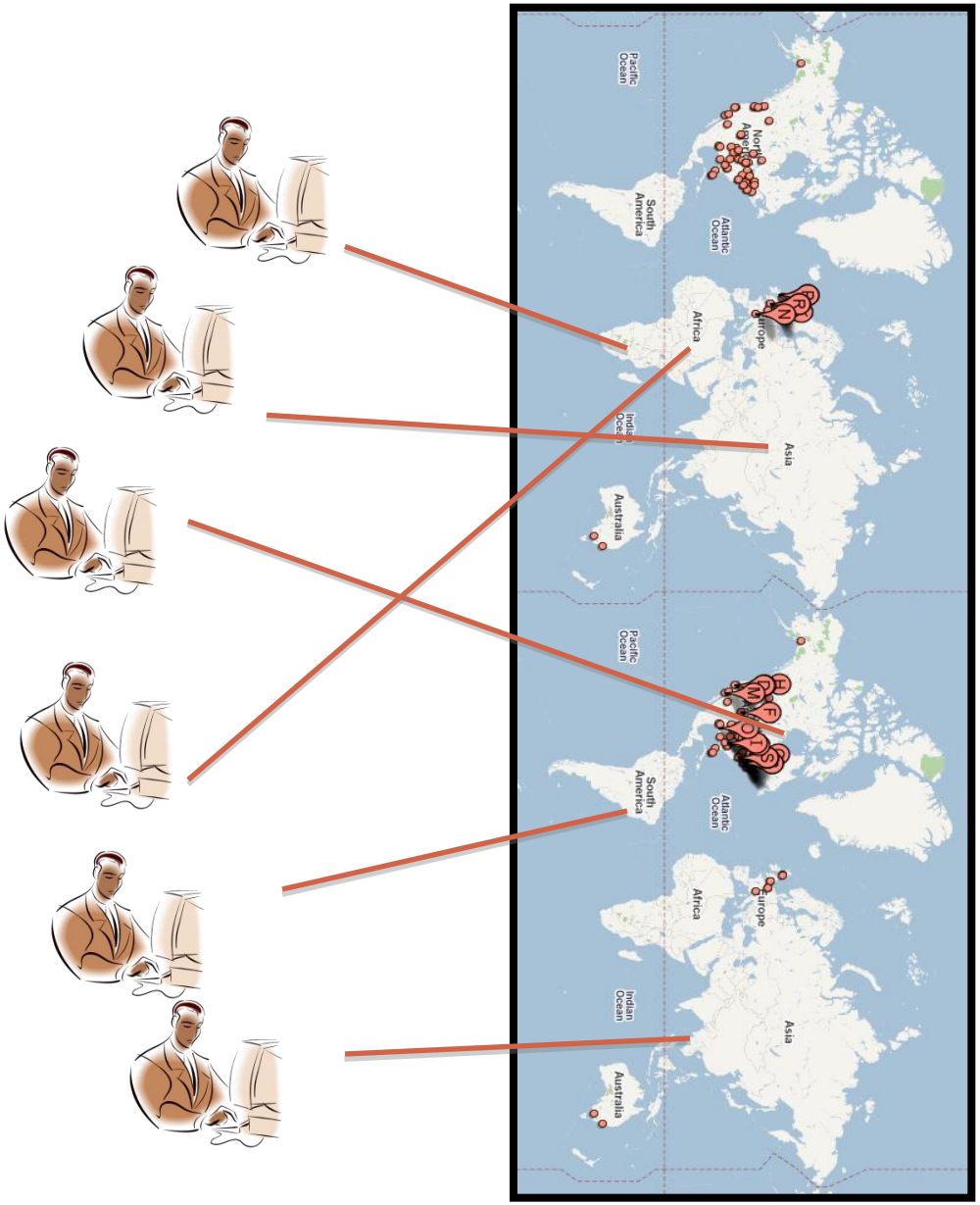
tunne kultuuri

This is Europeana - a place for inspiration and ideas. Search through the cultural collections of Europe, connect to other user pathways and share your discoveries. Find out more

Search

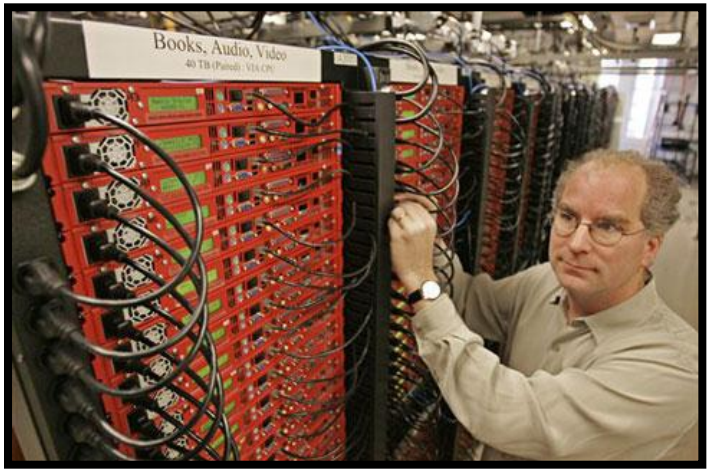
Advanced search

Share your ideas: People are currently thinking about: Timeline navigator: New content:



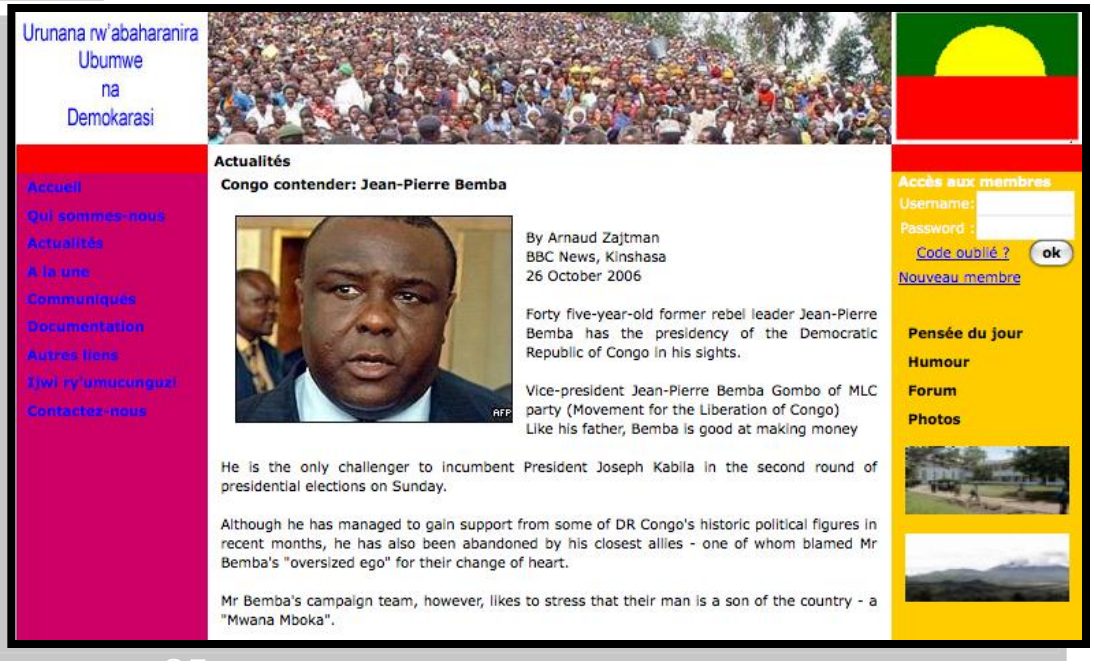
Bulk Web Harvests

- Congo
- El Salvador
- Gaza
- Guatemala
- Myanmar
- Rwanda
- Tibet



Terrorist attack on Rwandan genocide memorial increases Aegis' determination to tell the story

Custom, Thematic Harvests



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Repository Home

UT DR Digital Repository

Testimony from
Kigali Memorial Center

Oral History Testimony of Uwanyirigira Mathilde

Show full record

Title:	Oral History Testimony of Uwanyirigira Mathilde
Author:	Uwanyirigira Mathilde
Abstract:	The oral history testimony of Rwandan Genocide survivor Uwanyirigira Mathilde recorded by the Kigali Memorial Centre in Kigali, Rwanda. The testimony is given in Kinyarwanda language, with English language transcript and subtitles available.
Department:	UT Libraries
URI:	http://hdl.handle.net/2152/5995
Date:	2007-02-16

Files in this work

Files	Size	Format	View	Description
kmc00033-sub1-eng.mp4	163.0Mb	video/mp4	View/Open	

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UT DR Digital Repository

Gacaca Court Testimony of Mucyo Jean De Dieu

National Service of Gacaca Jurisdictions, Rwanda (*Kigali Memorial Centre*, 2005-04-03)

This work is restricted

You do not have the credentials to access the restricted work **hdl:2152/5999**.

Table of Contents

View Places

View Topics

View People

View Translation

Mucyo: I had started by talking about what happened here in Gikondo where we lived. The killing that happened I should had a number of things that preceded it before 1994. Before the killings there is a day I do not remember, the day Bucyana died. That time people climbed up to this area here and as they reached here we were watching them. They had machetes, small hoes and whistles and some things that they sounded as the climbed where we lived.

RWANDA GENOCIDE ARCHIVE

Navigation

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- Testimony Types
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- All Photographs
- Maps

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KMC

Test of KMC KML file

208 views - Unlisted

Created on Jun 25 - Updated 4 days ago

By achoate - 8 Collaborators

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- Byumba [link to the place article] This place appears in the
- Congo [link to the place article] This place appears in the

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Gitarama

Last Updated by achoate 4 days ago

Testimony of Karegeya Isae

Testimony of Uwanyirigira Mathilde

Testimony of Sakindi Jean Baptiste

Get directions - Search nearby

Zoom here - Send

Rwanda | Goma | Bukavu | Gitarama | Lac Kivu | Lac Rweru | Parc National de l'Akagera | Foret Naturelle de Nyungwe | Kibira National Park | Rurubu National Park

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Done

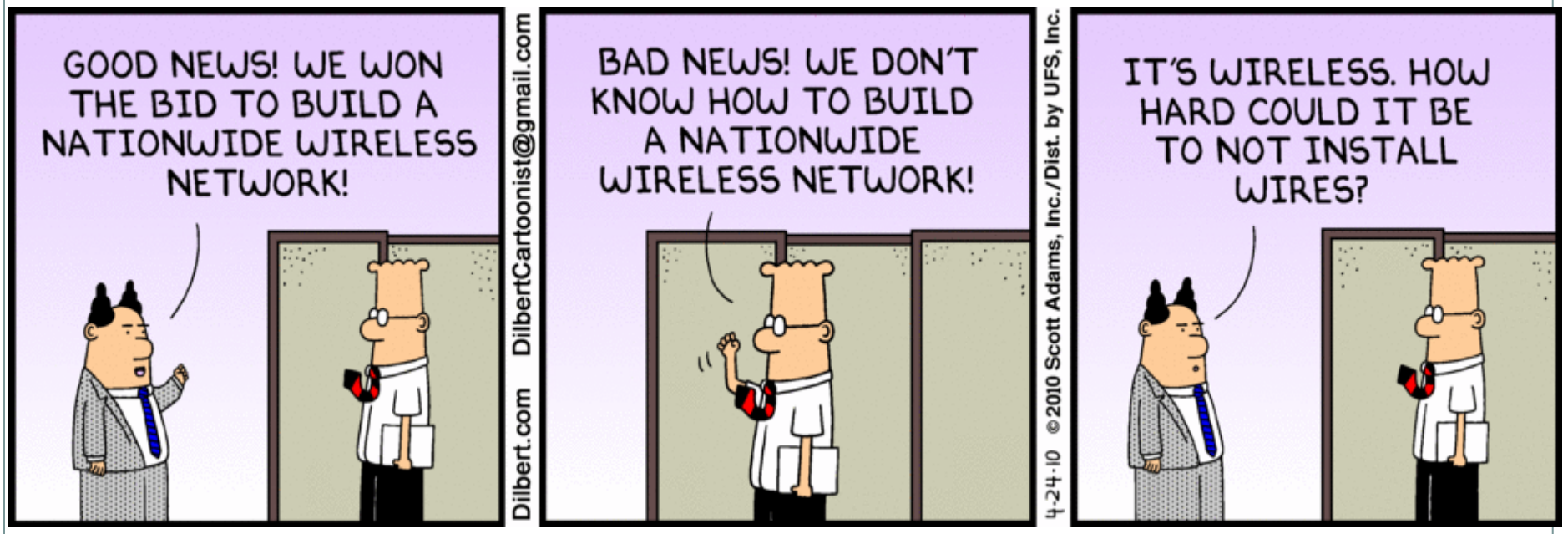
8. I can gather all the news I need on the weather report

- Marketing the service is critical because users can't gather all the news – but don't know it
- Licensing and version control issues
- Quality, reliability, authority

9. Hoping and wishing for the mail to come

- Still a role for traditional if niche ILL
- Not everything is or will be digitised
- ILL remains a triumph of international collaboration

13. Your time has come to shine
All your dreams are on their way

- So reassess user needs and how best to satisfy them
- Assess where these sit in conjunction with collection policy
- Reassess where information supply sits in relation to these needs
- Begin to adumbrate a new relevance in three roles
  - Maintain the value of traditional ILL
  - Develop omniscience in sourcing material optimally
  - Make the pitch for institutional DRM

And shout it loud and clear:
This IS rocket science