

Inter-lending & Document Supply Trends in NHS North West Health Libraries 2003 -2011

Steven Glover, Education Business Manager
steven.glover@christie.nhs.uk

(Riz Zafar, Librarian Specialist)

The Christie School of Oncology



Overview of presentation

- Define NHS libraries & how they provide access to information
- How Inter-Lending & Document Supply is managed in NHS NW
- Trends data 2003 to 2011
- Discussion points
- Summary
- Questions?



Overview of the NHS England

- 10 Strategic Health Authority Areas including London
 - NHS North West
- Organisations locally organised into health trusts
 - Acute trusts
 - Primary Care trusts
 - Mental health trusts
- Funded by Department of Health



Health Libraries in the NHS

- Multidisciplinary supporting all trust staff
- Small resource budgets
- Main budget item – journal subscriptions
- Staffing typically 1 – 6 depending on type of trust
- ILDS is a significant part of daily activity in larger NHS libraries
- Document supply predominates over inter-lending



Health Libraries in the NHS provide access to:

- Journals (print & online)
- Textbooks (print & e-books)
- Other e-resources such as databases and point of care decision support products
- Reports & grey literature
- Literature searching services
- Alerting services
- Information skills training
- Study space & environment
- Inter-Lending & document supply services



NHS North West Health Libraries

- 46 NHS NW library services
- Coordinated by the Health care Libraries Unit (HCLU)
- Library and Information for Health Network Northwest (LIHNN)
- Collaborative regional ILDS network



Collaboration across the network

- LIHNN Inter-Lending & Document Supply Group
- Meets annually
- Produces and LIHNN ILDS Protocol (annually reviewed)
- LIHNN Union List of journals
- Relationships with local HE partners
- HCLU funds joint OPAC across the NHS NW
- Keep statistics on activity



ILDS requests are used to

- Support evidence based practice
- Keep up to date with current practice
- MDTs, seminars, ground rounds
- Education
 - Postgraduate teaching
 - Undergraduate
- Research
- Management decision support
- Conferences
- Legal cases



ILDS Trends 2003 -2011

- Data analysed over an 8 year period to identify trends and patterns
- Source of data
 - HCLU annual statistical returns
 - Each trust supplies annual statistics to HCLU
 - LIHNN Union List activity

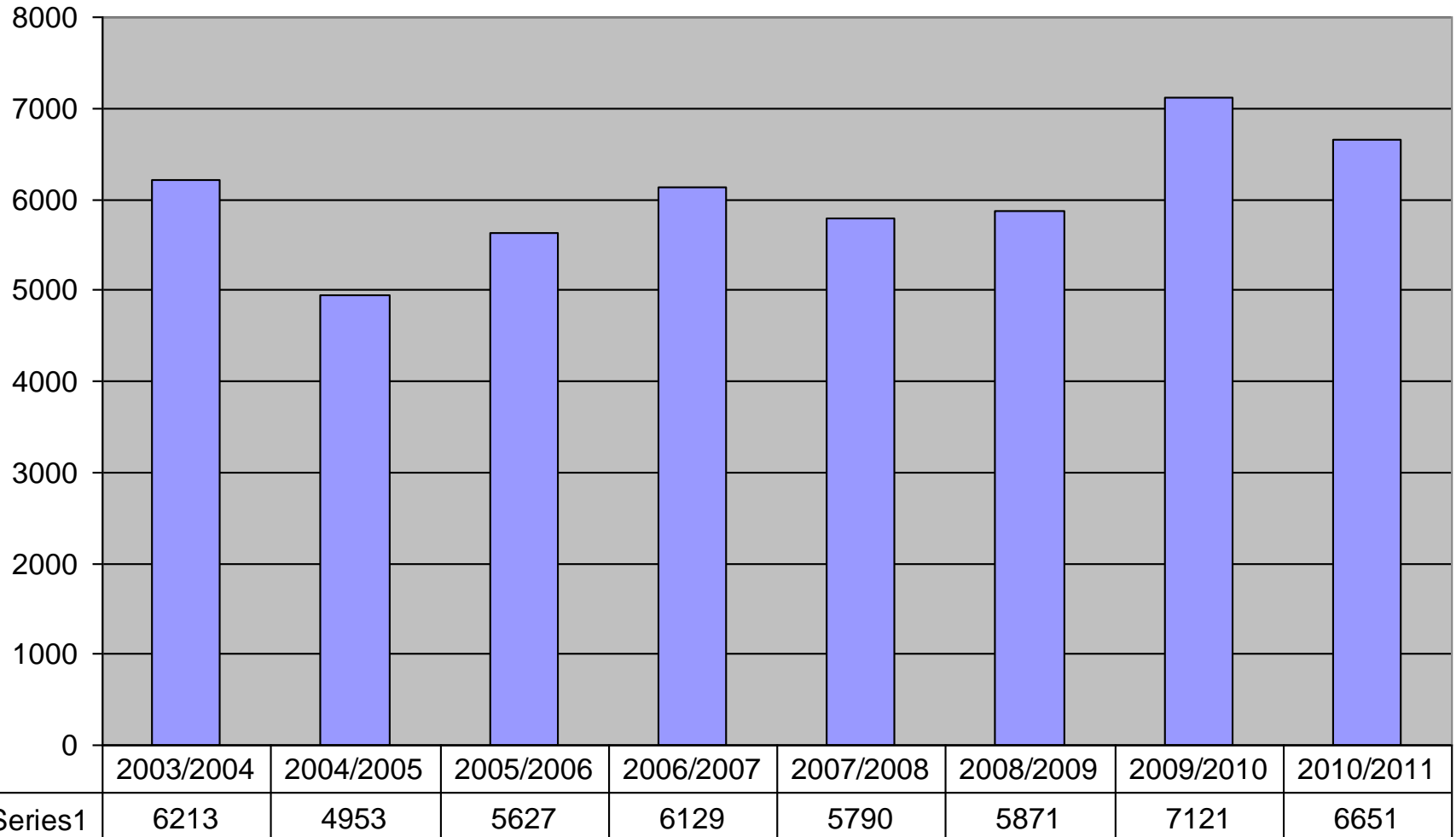


Inter-lending

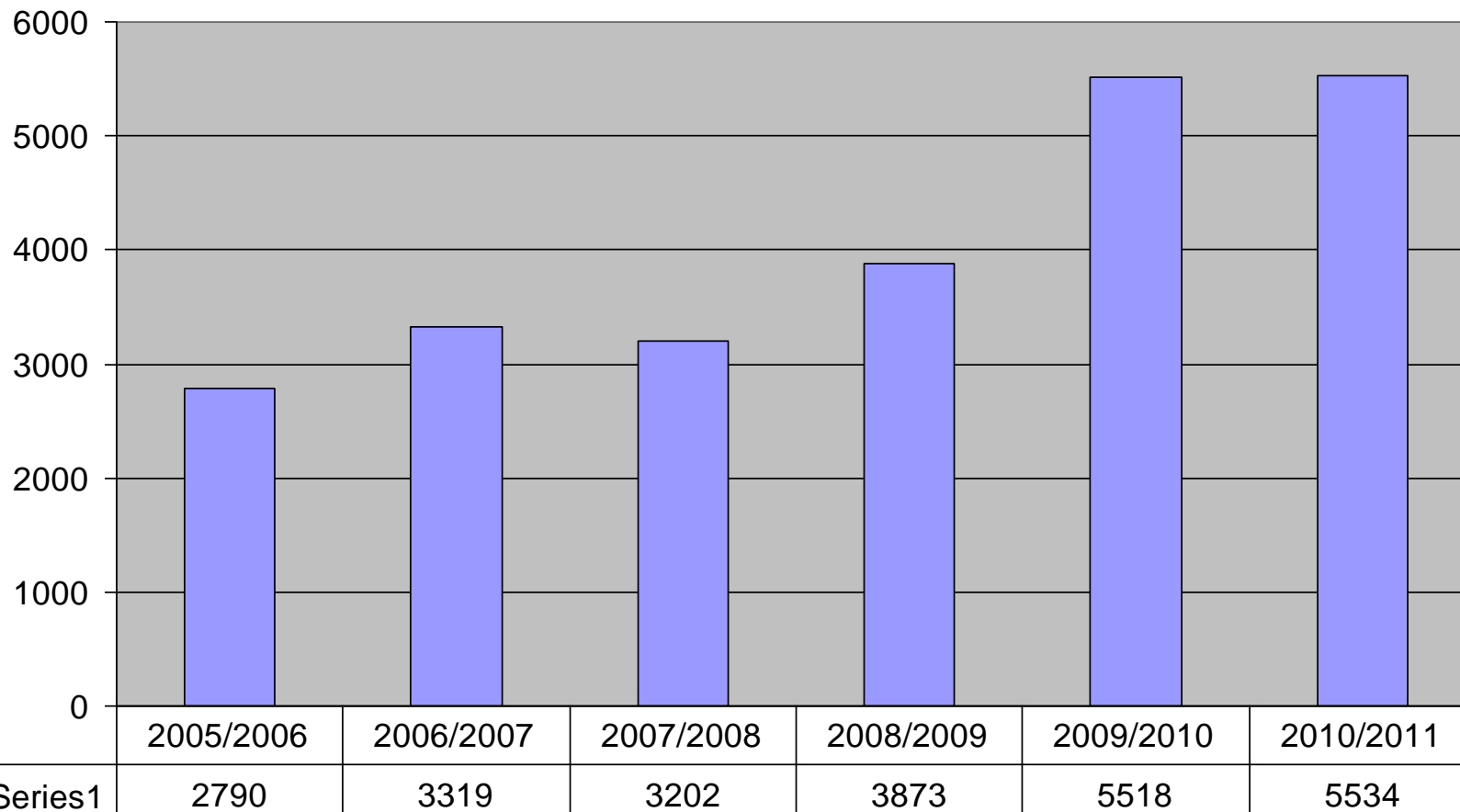
- Inter-Lending is predominantly used to support staff and students engaged in postgraduate studies
- NHS to NHS library via OPAC
- HE to NHS via local schemes
- British Library DSC
- Other schemes



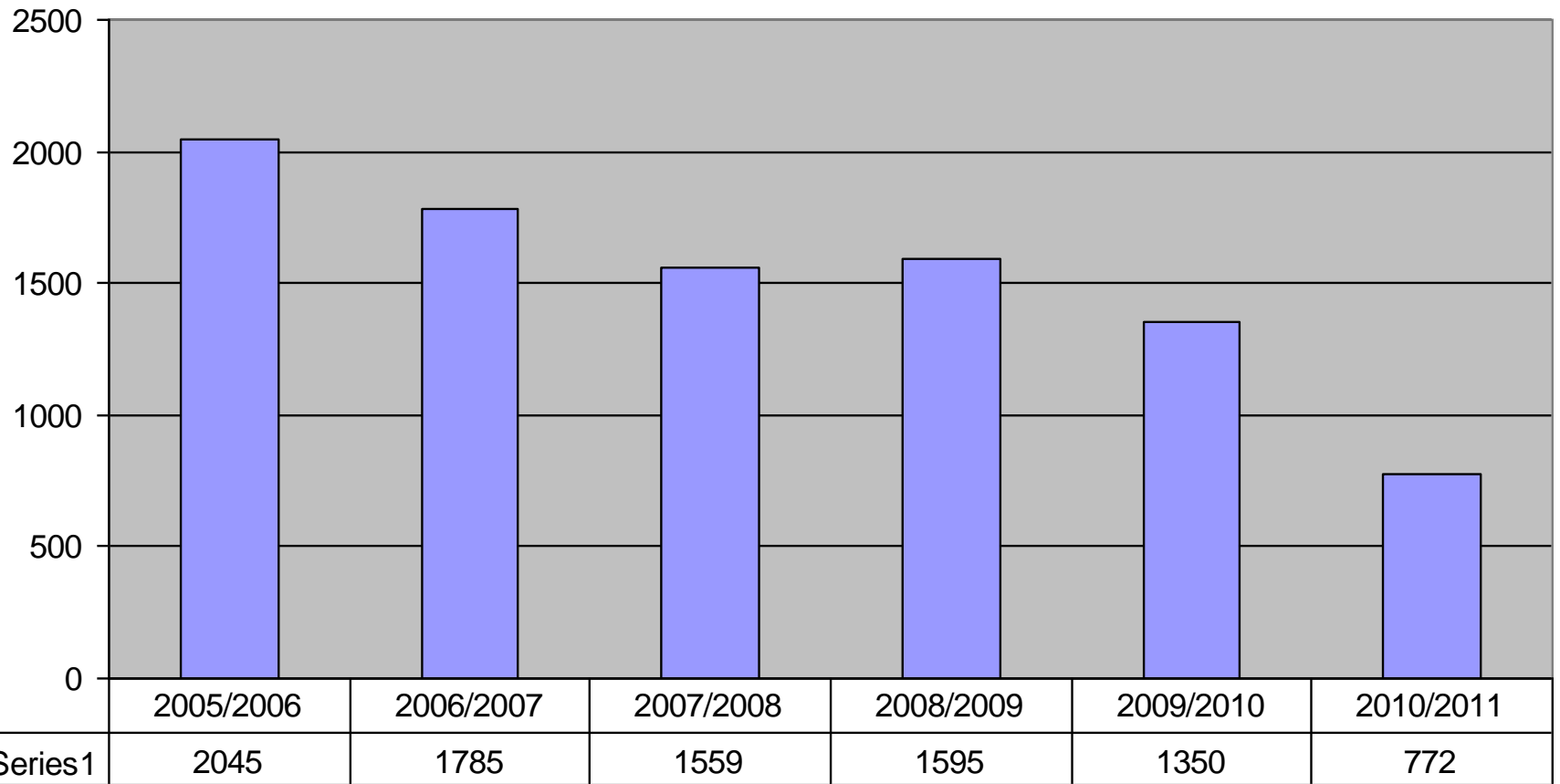
NHS NW Inter-Lending Trends 2003/04 - 2010/11



Inter-Library Loans Supplied Within NHS NW 2005/06 to 2010/11



Inter-Library Loans Supplied by the British Library 2005/06 to 2010/11



Inter-Lending trend summary

- Maintained the demand for inter-lending with a slight increase over the period
- A significant increase in the number of items supplied with NHS NW
- Increase attributed to the NHS NW OPAC and sharing collection information online
- Steady drop in items loaned from The British Library

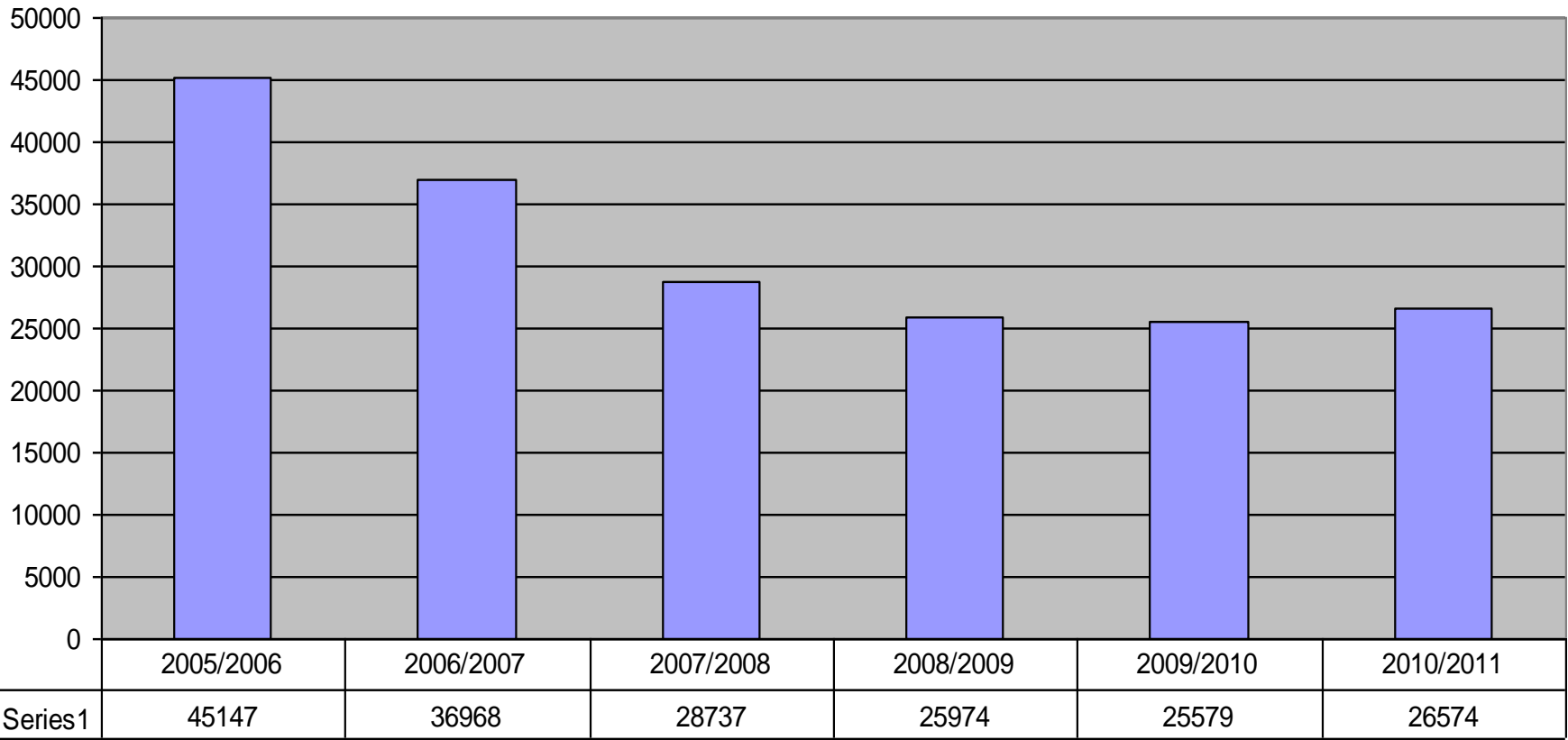


Document Supply

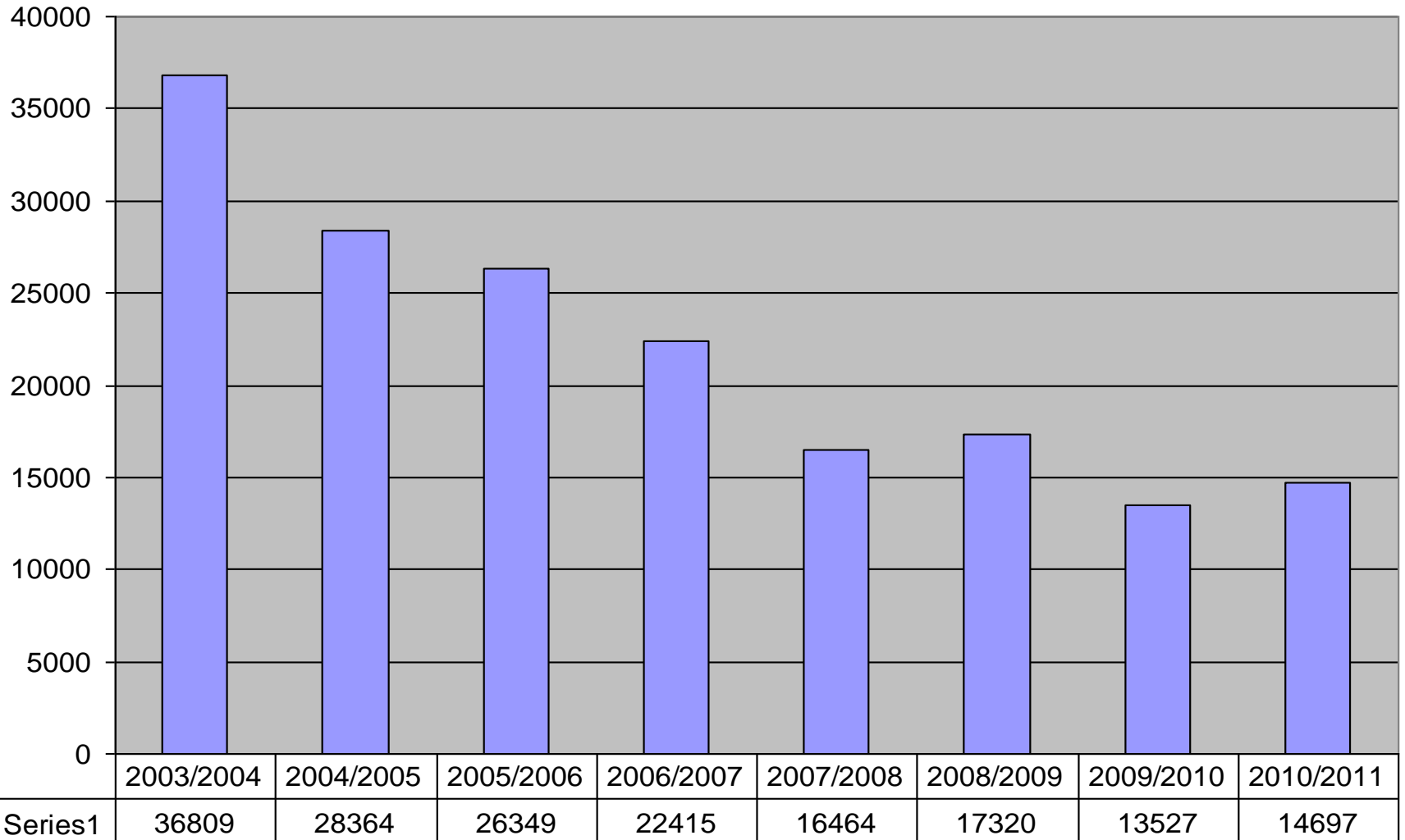
- NHS – NHS with LIHNN via Union List
- NHS – NHS via other Schemes such as NULJ (Nursing Union List of journals)
- HE – NHS via local schemes
- British Medical Association
- Royal Society of Medicine
- British Library DSC
- LIS-Medical



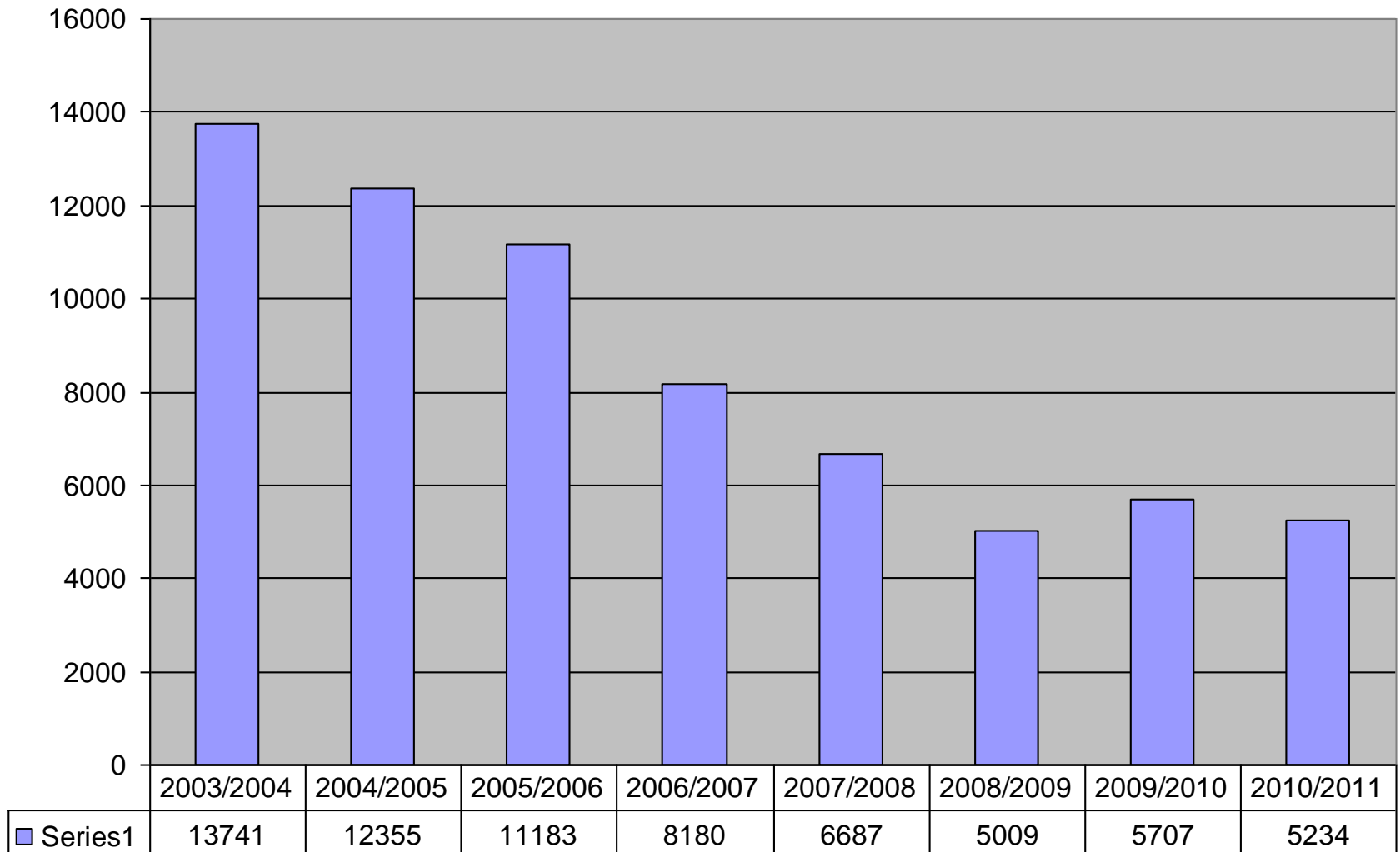
NHS NW Document Supply Trends 2005/06 - 2010/11



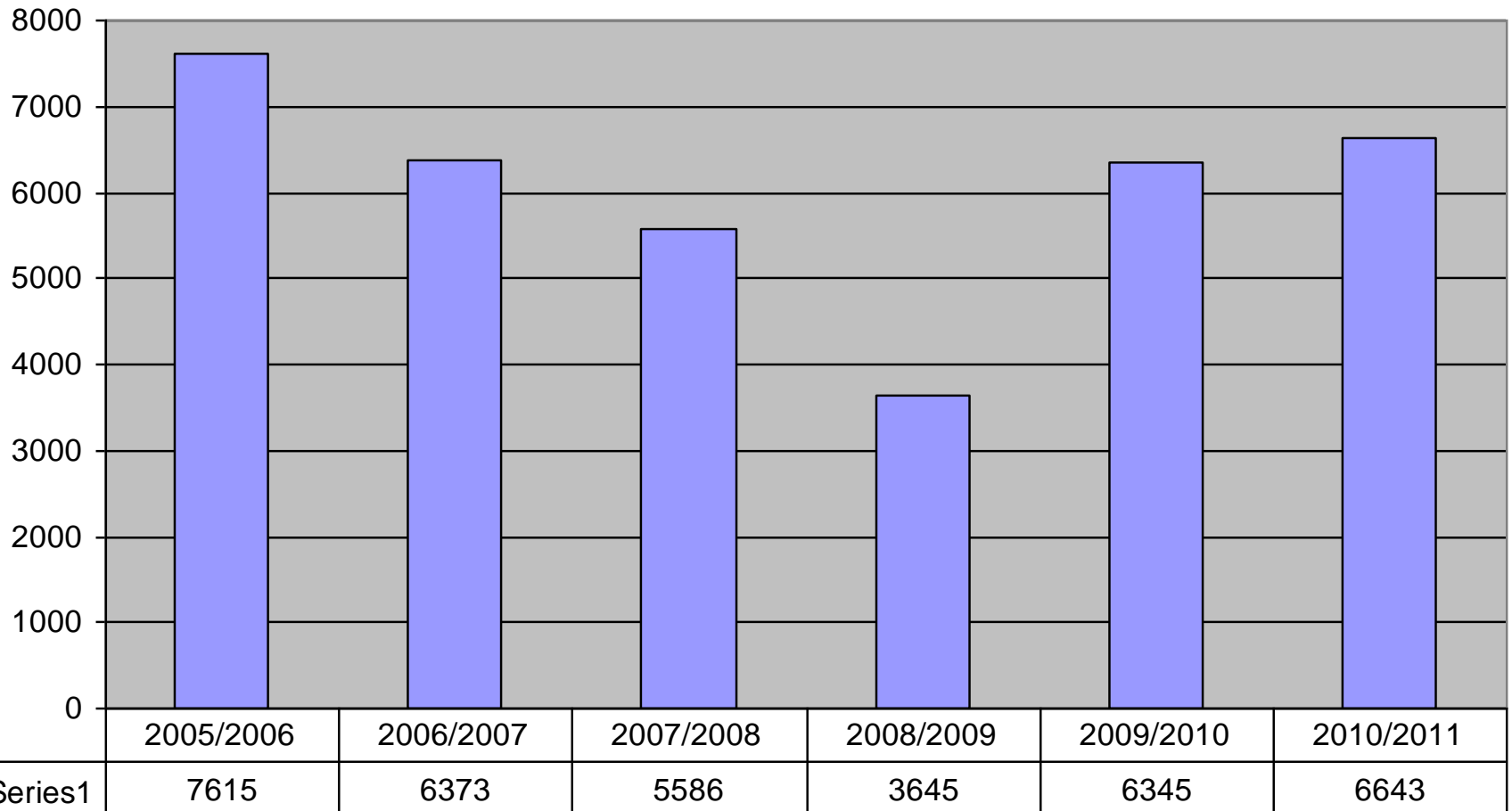
Documents Supplied within NHS NW 2003/04 - 2010/11



Documents Supplied by the British Library 2003/04 - 2010/11



Documents Supplied by Other Libraries 2005/06 to 2010/11



Document Supply trend summary

- Demand for document supply has fallen sharply over the study period from 45,147 (2005/06) to 26,574 (2010/11)
- The same reduction was seen in the number of documents supplied within NHS NW and from the British Library DSC
- However there was an increase in the supply of documents sourced from other libraries outside of NHS NW



Discussion (1)

- Factors affecting document supply trends
 - access to more resources
 - cost of ILDS and time pressures of users
- Reduction in NHS staff numbers
 - reductions across all staff groups (closing services)
 - more NHS services delivered by private sector
 - Less research at NHS trusts



Discussion (2)

- Access to online resources
 - national level subscriptions to journals & databases (BMJPG, CINAHL with Full Text)
 - regional levels subscriptions to large journal packages (ProQuest, Medline with Full Text)
 - trusts buying local online content
 - new resources to supplement primary literature with synthesized information (DynaMed, Up-To-Date)
 - Linking technology such as link resolvers and publisher enhancements



Discussion (3)

- Open access
 - In biomedical sciences there are a high number of open access resources now available
 - HighWire Press platform offers access to over 2.17 million free articles (May 2012)
 - PubMed offers access to 2.12 million free articles (June 2012)
 - Open access publishers such BioMed Central and Public Library of Science (PLoS)
 - Publisher online archives freely available
 - Institutional repositories



Discussion (4)

- Support from Higher Education partners
 - students have access to a large array of university e-resources via off campus access systems
- Cost pressures
 - NHS departmental budgets supporting education are shrinking or being removed
- Subscriptions v Document Supply
 - document supply may level off or increase as journal subscriptions become a major budget pressure for NHS libraries



Summary

- ILDS activity is important to NHS libraries
- Inter-Lending activity has remained constant over the period of study 2003 – 2011
- Document supply activity has fallen over the same period but there are signs that it has reached a critical mass
- Access to online resources both paid for or open has increased but there remains a substantial body of literature beyond NHS access that is satisfied by ILDS services

