26 Jun 2017, Oxford Spires Hotel

# Tipasa for the UK?

**Ed Davidson** 

Senior Product Analyst



























































Kent?

Council









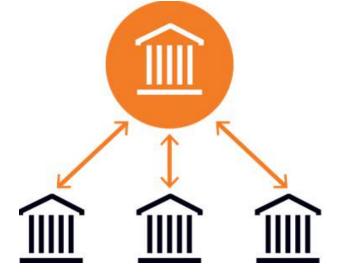






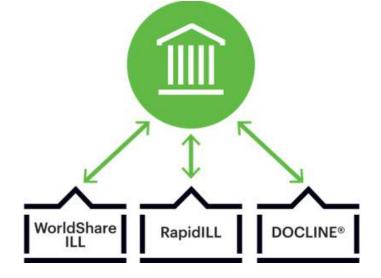






# WorldShare Interlibrary Loan

WorldShare Interlibrary Loan provides a critical role in providing thousands of individual libraries with core ILL capabilities.



#### **Tipasa**

Tipasa is a new ILL management system for individual libraries to share and obtain materials through different resources and systems as well as to provide an exceptional experience for the patron.



#### **WORLDSHARE ILL**





6,957

libraries represented worldwide

53
countries

every

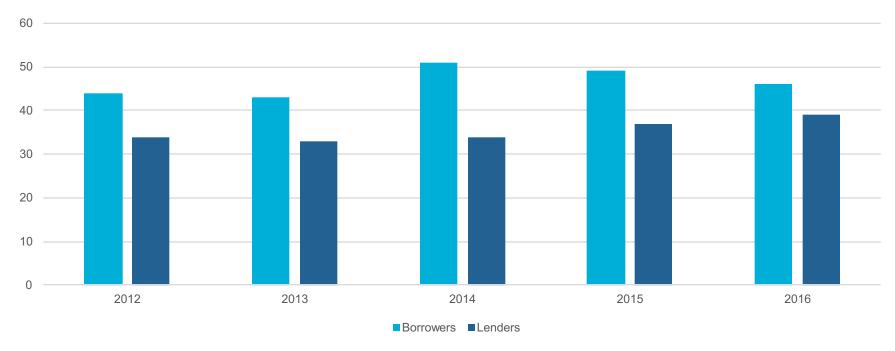
18 seconds

a request is filled



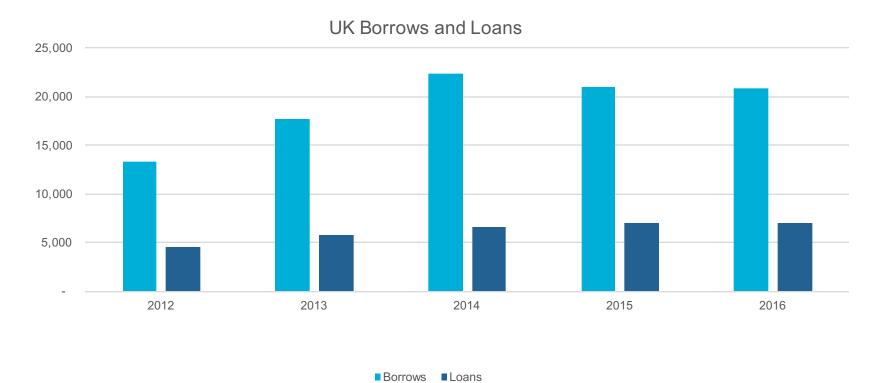
#### **UK Libraries subscribing to WorldShare ILL**

**UK Borrowers and Lenders** 





#### **UK traffic in WorldShare ILL**





#### Top 10 requested monographs

- Papers of the NAACP
- 2. Nihayat Al-arab Fi Funun Al-ada
- The Blackfoot Papers
- 4. Documentary and Archival Research
- Century

- 6. To Eliminate The Opiate
- 7. Pravda: La Survireuse
- 8. KONKETSUJI = 混血児
- 9. Respecting North America, 175
- 10. M is for Autism





#### WorldShare ILL & Tipasa

- Easy to get started
- Dependent on WorldCat holdings
- Flexible
  - Unmediated requesting
  - A library can be borrowing only, or borrowing and lending
  - As of today, 4970 'suppliers'
  - Policies and arrangements are library driven



#### WorldShare ILL & Tipasa

- Policies Directory
  - Supplier 'shop window'
- Interlibrary loan fee management
  - Local Currency handling
  - International transactions = USD = base currency



#### WorldShare ILL & Tipasa

- Coming in next couple of years
  - Full NCIP integration with local LMS

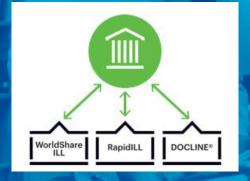


# **TIPASA**

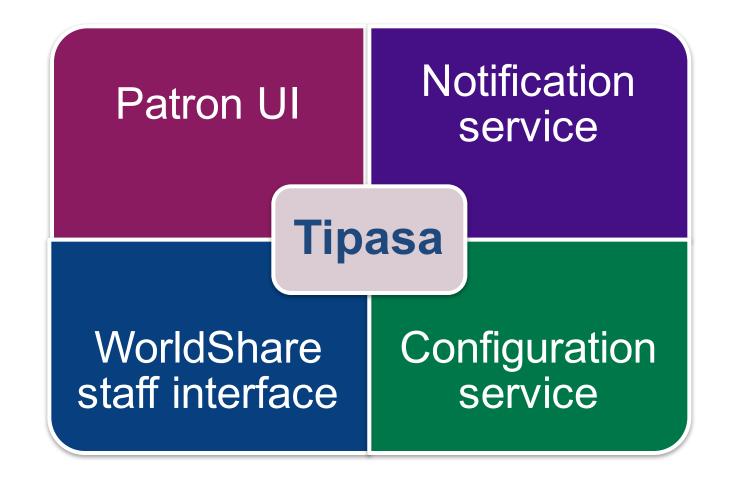


#### Tipasa

# The world's first cloud-based ILL management system









#### **Tipasa Development**

- Extensive library visits and workflow interviews
- Community forum allows users to submit enhancement requests
- Regular consultation with a development advisory committee
- Regular demo's of new features with advisory committee
- Usability studies of new features with early adopters
- Regular installs of new functionality (every 2-3 months)



#### **Tipasa Features**

- "Premium" features built on top of the core WorldShare ILL functionality. Your library decides which premium features to enable.
  - Patron Interface
  - User Notifications
  - Request Tagging
  - Document Delivery
  - Advanced Lender Workflows
  - Lending Priorities
  - Proven Senders
  - Copyright Management

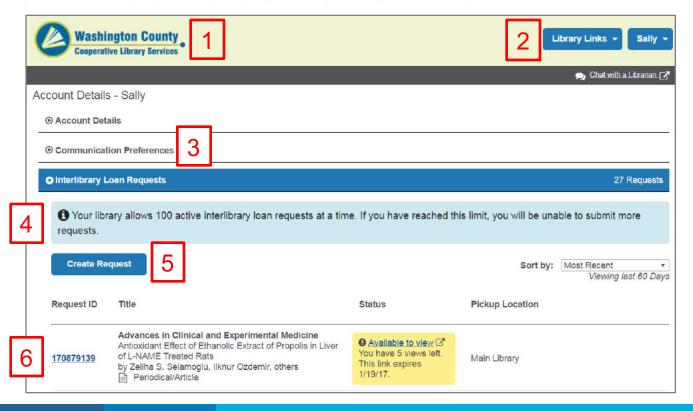


#### Improved patron experience

- Enables patrons to place and monitor requests from anywhere and receive notifications
  - Patron interface for requesting and monitoring
  - Notification options (email and text)
  - Blank request form
  - OpenURL
  - Authentication options include LDAP, Shibboleth, WMS
     IDM



#### Patron interface: overview



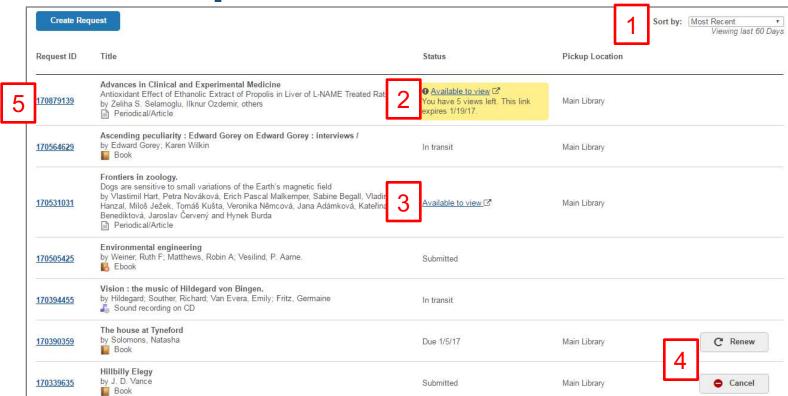


#### **Create request**

| Submit an Interlibrary Loan Request   |  |  |
|---|--|--|
| Request Type: Article Book Other  | <del>r</del>   |  |
| * Required field  |  |  |
| About my item   |  |  |
| Journal Title: *  | Date: *  | Where did you learn about this item? * |
|   |  |  |
| Volume:   | Issue/Number:  | Page Numbers: *                        |
|   |  |  |
| Title of article: *   | Author of article:   | ISSN:                                  |
|   |  |  |
| <u> </u>  |  |  |
| 7   |  |  |
| About my request  |  |  |
| About my request  Service Type: *   | Needed before (vvvvmmdd): *                                    | Amount Willing to Pay:                 |
| About my request Service Type: * COPY   | Needed before (yyyymmdd): *  (YYYY-MM-DD)                      | Amount Willing to Pay:                 |
| Service Type: * COPY  | (YYYY-MM-DD)   | Amount Willing to Pay:                 |
| Service Type: *   | (YYYY-MM-DD) Pickup Location:                                  | Amount Willing to Pay:                 |
| Service Type: * COPY  | (YYYY-MM-DD)   |  |
| Service Type: *  [COPY  Comments:   | (YYYY-MM-DD) Pickup Location:                                  |  |
| Service Type: *  [COPY Comments:  My address and contact information                        | (YYYY-MM-DD)  Pickup Location:  Main library                   | •                                      |
| Service Type: *  [COPY Comments:  My address and contact information First Name: *          | (YYYY-MM-DD)  Pickup Location:  Main library  Last Name: *     | Patron ID: *                           |
| Service Type: *  [COPY  Comments:  My address and contact information  First Name: *  Sally | (YYYY-MM-DD) Pickup Location: Main library  Last Name: * Adams | •                                      |
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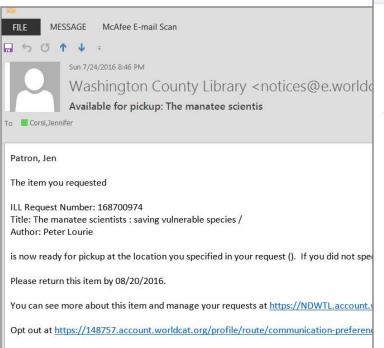


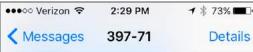
#### Recent requests





#### **Notifications**

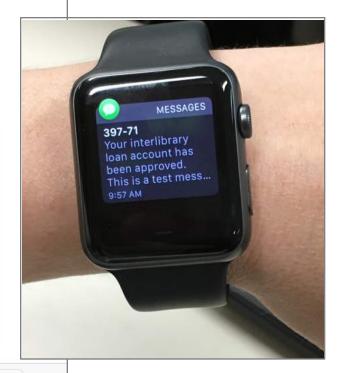




#### orldcat.org/profile

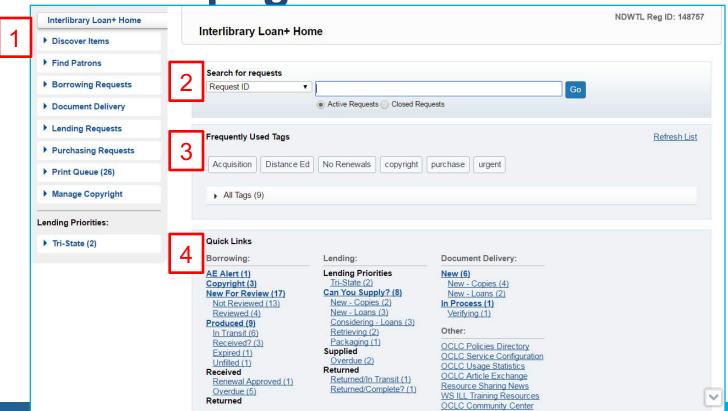
to manage your requests. Contact your library to opt out

Your request for "The manatee scientis" is ready. More about this item at <a href="https://">https://</a>
<a href="https://">https://">https://</a>
<a href="https://">https://</a>
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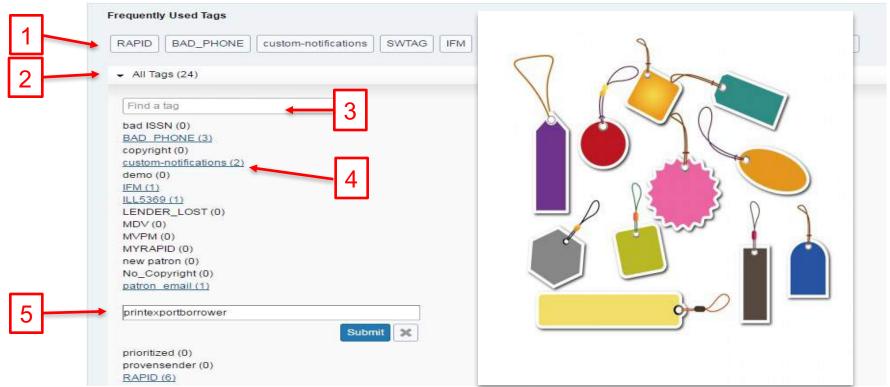


Staff home page





## **Request Tagging**



**Document Delivery** 

179047773: Alimentary microbiome : a PMEU approach / Send Request Change Fulfillment Type -Cancel Request Open Access Request Details Purchase Request Document Delivery Source Status Title / Journal Alimentary microbiome: a PMEU approach / Uniform Title Author Elias Hakalehto Publisher Hauppauge, N.Y.: Nova Science, 2012 ISBN 9781619427198 ISSN OCLC 833132680



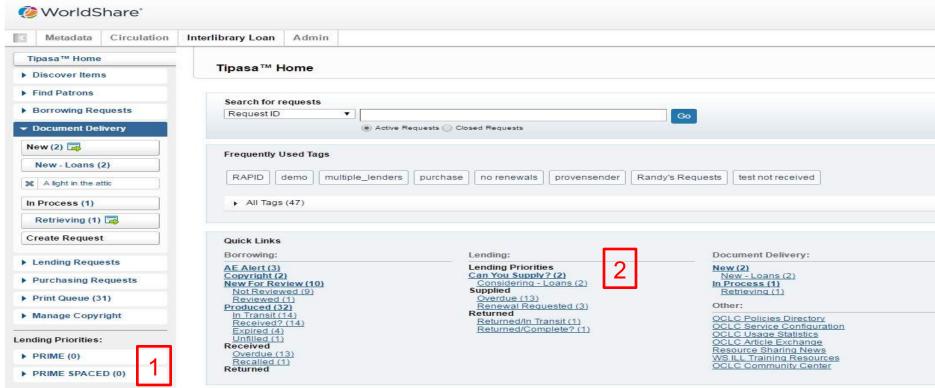


#### **Advanced Lender Workflows**

178081879: A light in the attic Actions: Change Fulfillment Type ▼ Mark as Complete Cancel Request Mark as Verifying ▼ Save → Request Details (Request ID 178081879) Mark as Verifying Mark as Retrieving WSILL Source Mark as Scanning Status Delivering Open Ac Mark as Packaging Fulfillment Type Document Delivery No links form Title / Journal A light in the attic Search Google Scholar Search Google Books Uniform Title Search Google Author Silverstein, Shell Publisher New York, N.Y.: Harper & Row, @1981. Mark as Verifying ISBN 0060256737 9780060256739 0060256745 9780060256746 0060513( ISSN Mark as Retrieving OCLC 7574216 DOI Mark as Scanning PMID Dissertation Series Mark as Packaging Request Tags Choose

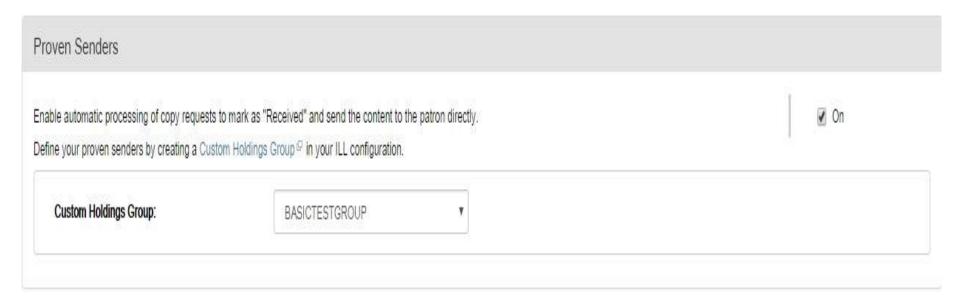


#### Lending Priorities





#### **Proven Senders**



## **Copyright Management**



#### **Upcoming additional functionality**

- Integration with Rapid ILL
- Integrated purchasing with Reprints Desk
- Use of local bibliographic data in pick slips
- NCIP interactions with local circulation systems (also available in WorldShare ILL)
- Enhanced Scanner Integration (also available in WorldShare ILL)
- Staff will be able to send requests through Direct Request Profiling
- Borrowers will be able to upload received documents to AE so they appear to patrons in the User Portal



#### **WE NEED YOUR HELP!**



#### We need your help

- Consultants looking at non-US markets (inc UK)
  - Do you want to participate?
- I'm looking at non US Copyright requirements I need to talk to current practitioners about UK Copyright requirements
  - Do you want to participate?



#### When will it be available in the UK?

TBD



#### **Questions?**

#### **Ed Davidson**

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# Because what is known must be shared.®

